



**Hospital Quality Institute**  
*Leadership in quality and patient safety*



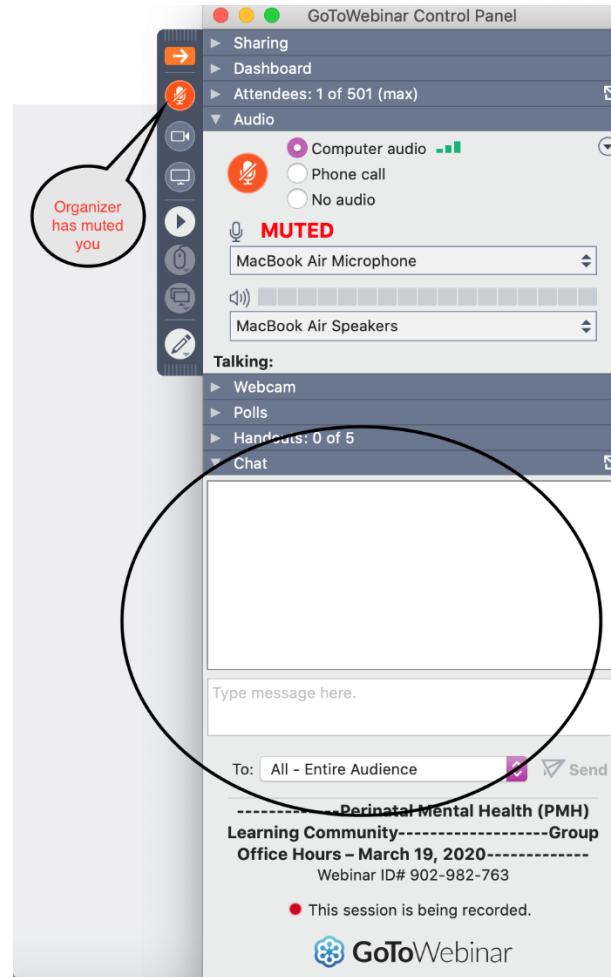
# Perinatal Mental Health Learning Community

Group Office Hours: March 19, 2020 12 – 1 p.m.



# Housekeeping

- All lines are muted.
- Raise your hand to speak.
- Use “Chat” to make comments or ask questions.



# Our Team



Julia Slininger  
Program Manager,  
PMH Learning Community  
Hospital Quality Institute



Staci Grabill  
Program Coordinator  
PMH Learning Community  
Hospital Quality Institute



Barbara Sheehy  
System Director, Perinatal  
Behavioral Health  
CommonSpirit Health



Kelly O'Connor-Kay  
Executive Director,  
Maternal Mental  
Health NOW



Gabrielle Kaufman  
Clinical Director,  
Maternal Mental  
Health NOW



Anna King  
Clinical Training Specialist,  
Maternal Mental Health  
NOW



Boris Kalanj  
Director of Programs,  
Hospital Quality Institute



# New Website



Hospital Quality Institute

[About HQI](#)

[Programs](#)

[Reports](#)

[Publications](#)

[Tools & R](#)

## Perinatal Mental Health Learning Community

Feb. 2020 – Dec. 2021



The Perinatal Mental Health (PMH) Learning Community provides California hospitals with education, technical assistance, and peer support to strengthen perinatal mental health. The program assists hospitals to comply with Assembly Bill 3032, the Maternal Mental Health Conditions law. The program is administered by HQI, funded by California HealthCare Foundation and delivered in collaboration with Maternal Mental Health NOW and CommonSpirit Health.

[Webinar Series](#)

[Other Program Components](#)

[Enroll](#)

[Contact](#)

### Webinar Series

[> Upcoming Webinars](#)

[> Past Webinars](#)



Hospital Quality Institute

# Timeline – Perinatal Mental Health Learning Community



## Education and Technical Assistance (Feb '20 - Dec '21)

- Webinars (2020: Feb, Apr, Jun, Aug, Oct, Dec; 2021: Feb, Apr, Jun, Aug, Oct, Dec)
- Group Office Hours (2020: Mar, May, Jul, Sept, Nov; 2021: Jan, Mar, May, Jul, Sept, Nov)
  - 1:1 Technical Assistance (on demand)
  - In-Person Regional Events (Nov '20)

**TODAY**

## Training Tools and Resources (Apr '20 – Dec '21)

- E-learning module and quick reference guide for staff
  - E-learning module for patients
  - Brochure template

# AB-3032: Hospitals Maternal Mental Health Act

- It requires all birthing hospitals in California to provide education and information to postpartum people and their families about maternal mental health conditions, post-hospital treatment options, and community resources.
- All regular staff in labor and delivery departments (e.g. registered nurses and social workers) must receive education and information about maternal mental health disorders.
- Hospitals can offer additional services to ensure optimal care.

Law became effective on January 1, 2020.

# Levels of PMH Programming

**PMH 101:** Deployment of training – online or other.

**PMH 102:** Documented policies and procedures regarding patient and provider education, including a list of referral resources.

**PMH 103:** Implementation of comprehensive education, screening and referral program for maternal mental health disorders, including data collection.

# Webinar Objectives

## Overall Objectives of Group Office Hours:

1. Explore webinar topics in greater depth
2. Receive practical implementation guidance
3. Peer-to-peer exchange

## Agenda for today:

- Check in about how you all are doing in light of COVID-19.
- Review findings of the baseline hospital survey on the current state of perinatal mental health patient education, screening, and referral practices.
- Discuss gaps and promising improvement strategies.



# COVID – 19: How are You Doing?



# Baseline Hospital Survey – Key Results

## Perinatal Mental Health (PMH) Learning Community



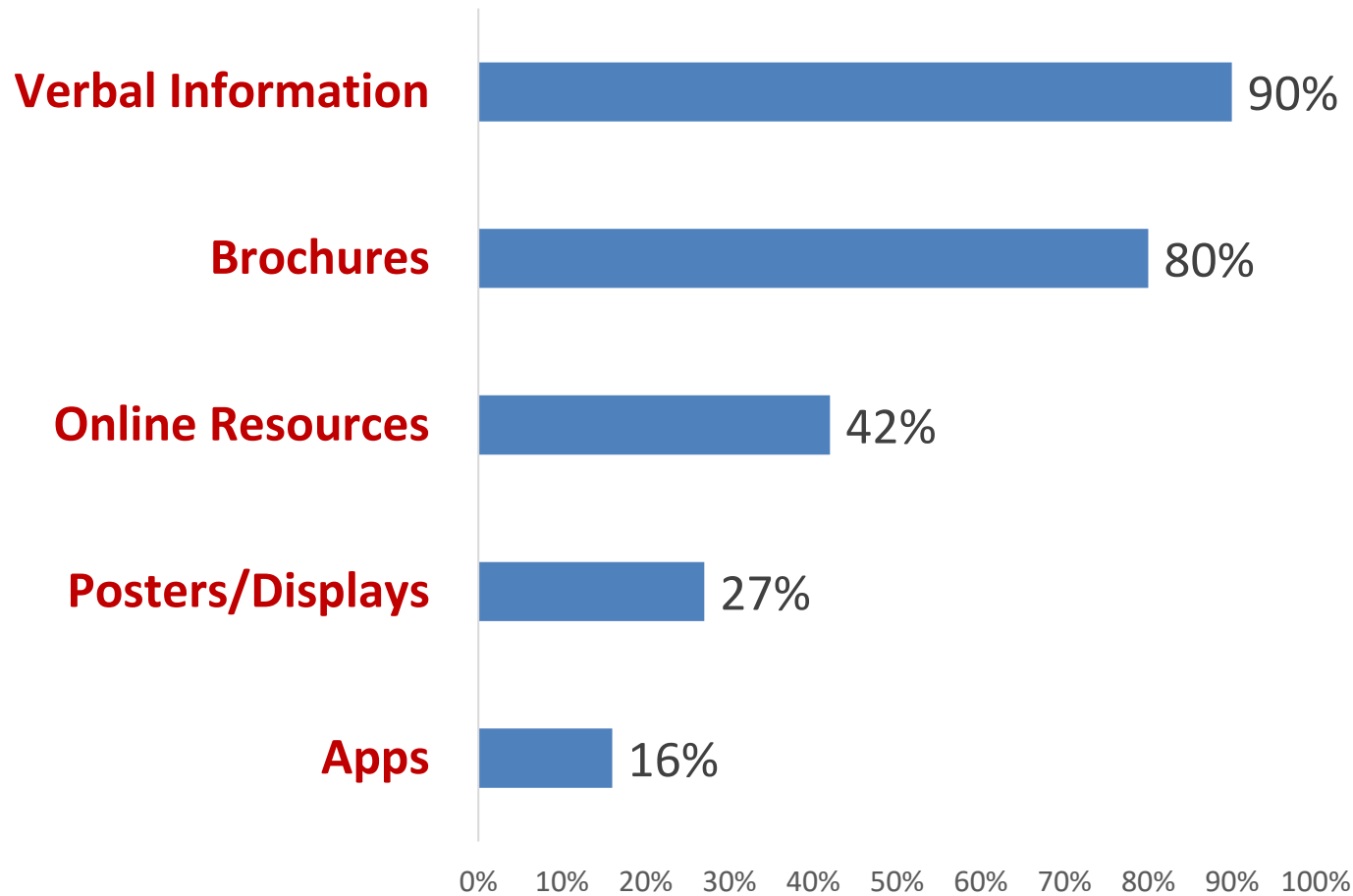
**Hospital Quality Institute**  
*Leadership in quality and patient safety*



**MATERNAL MENTAL HEALTH NOW**  
supporting the well-being of growing families

Baseline Hospital Survey

# Types of **Patient** Education Resources Hospitals Offer



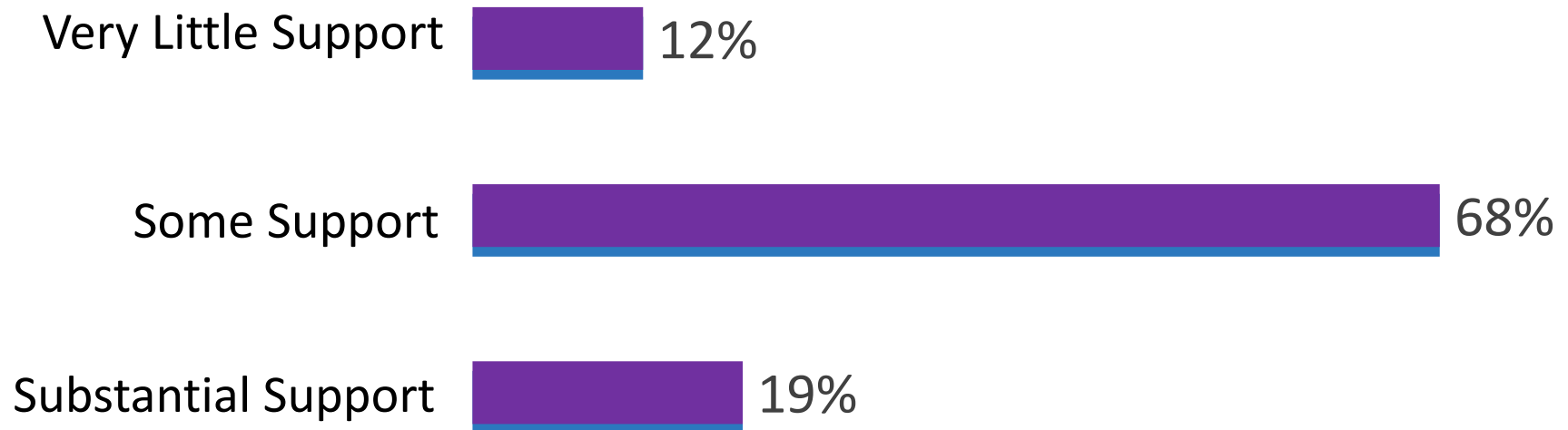
# % of Patients Receiving Education Prior to Discharge

- 47% of respondents said their hospital reliably tracks which patients have received education about perinatal mental health disorders.

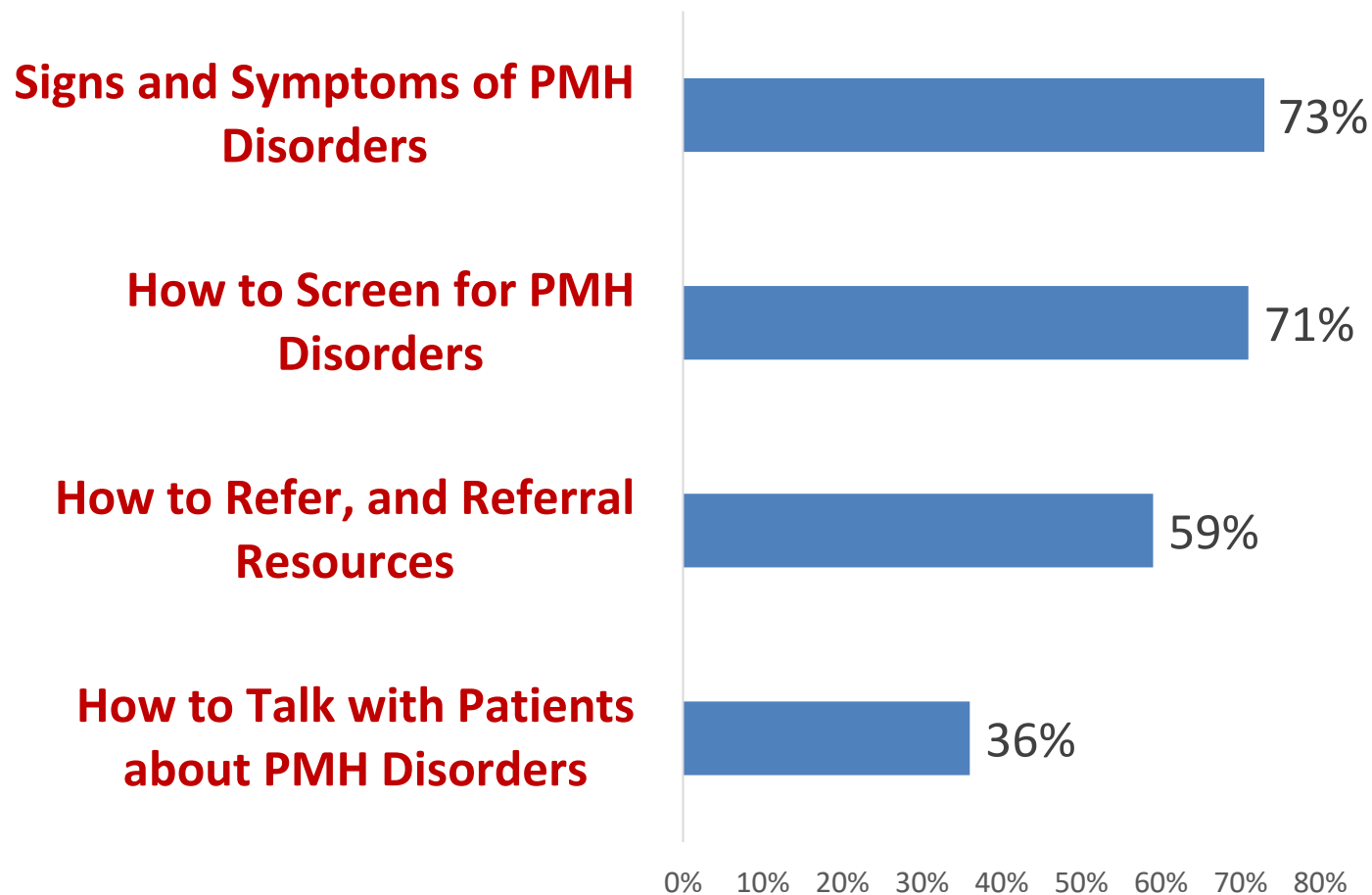
➡ 53% do not reliably track

- Among those who track, 85% say that “most” or “all” patients receive some form of education.

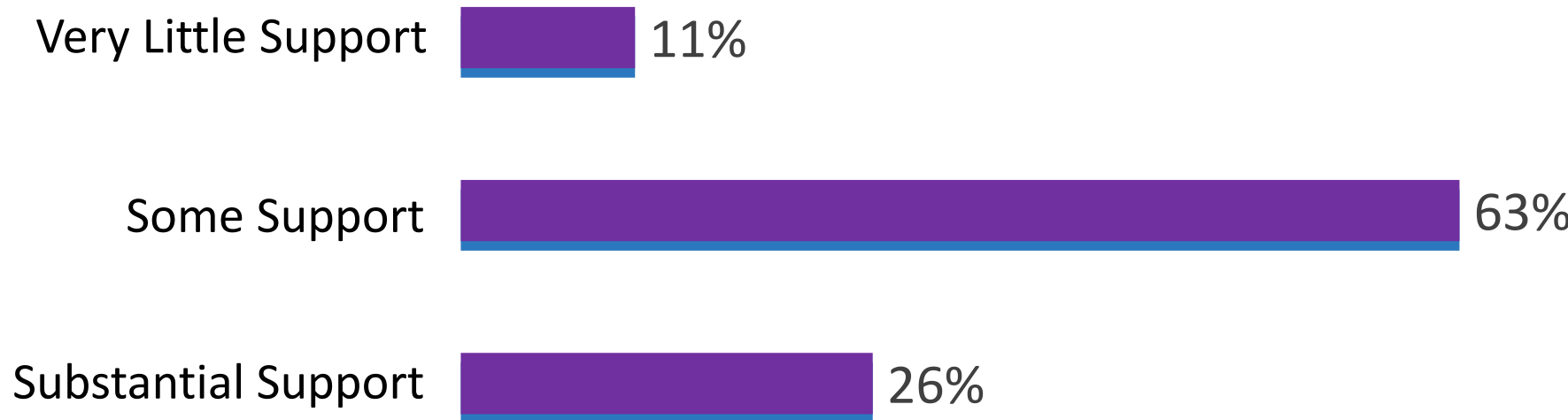
# Support Needed to Improve Patient Education



# Types of **Employee** Education Hospitals Offer



# Support Needed to Improve **Employee** Education



# Screening and Referral

YES

Hospital screens women in the perinatal period for mental health disorders? 83%

Hospital has written procedures and protocols in place about screening and referrals? 32%

Hospital reviews data on screening rates? 31%

- Of those who review data, 80% screen all patients



# Which Screening Tools are Used?

**EPDS** **76%**

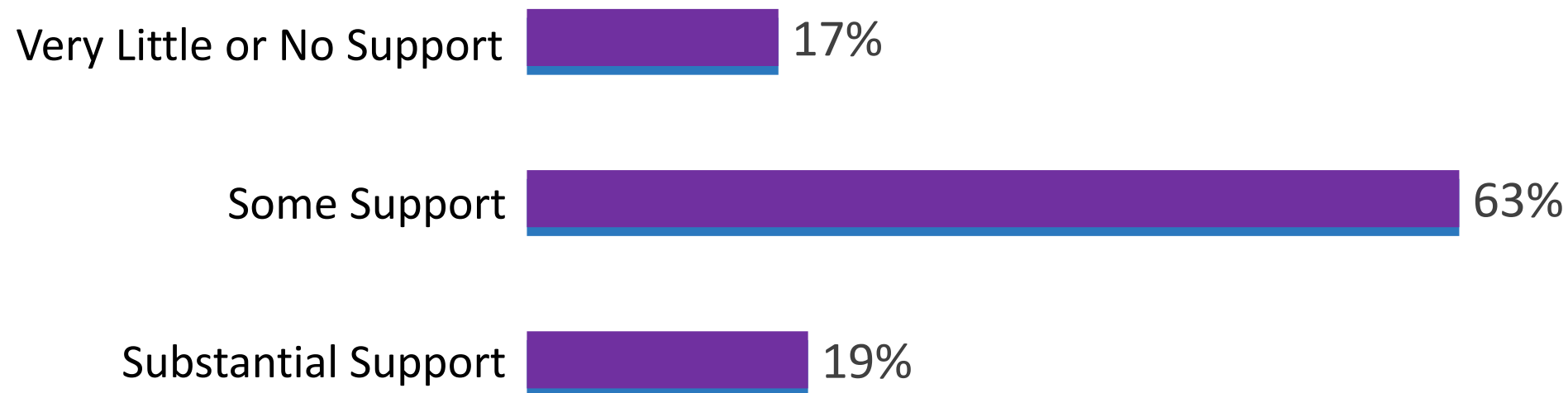
**PHQ2** **10%**

**PHQ9** **22%**

**GAD7** **4%**

**OTHER** **17%**

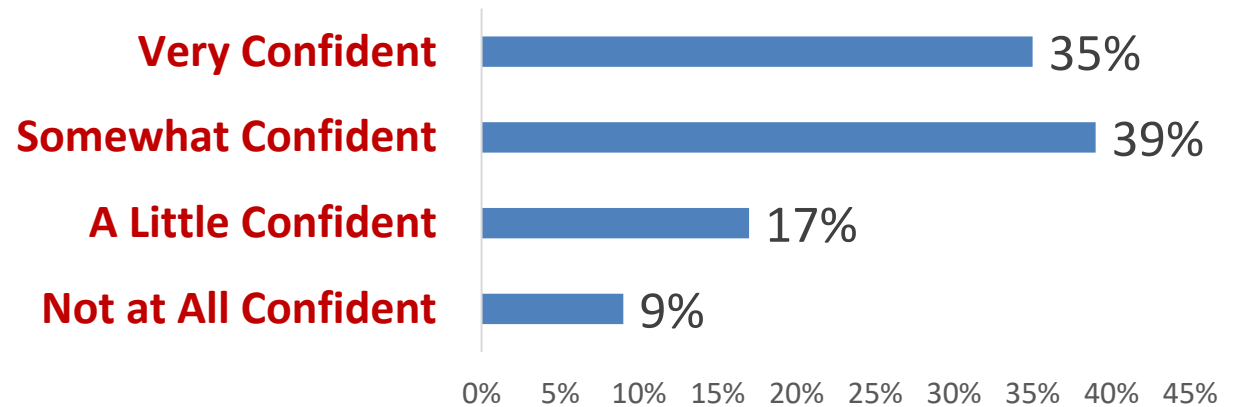
# Support Needed to Improve Screening Practices



# Hospital Offers Referral Information to **Patients**

**77% of hospitals offer information to patients about support groups, counselors, or other services.**

**How confident are you that this information for patients is up-to-date and accurate?**



# Hospital Provides Resources for **Staff** to Help with Referral

Lists of Support Groups 60%

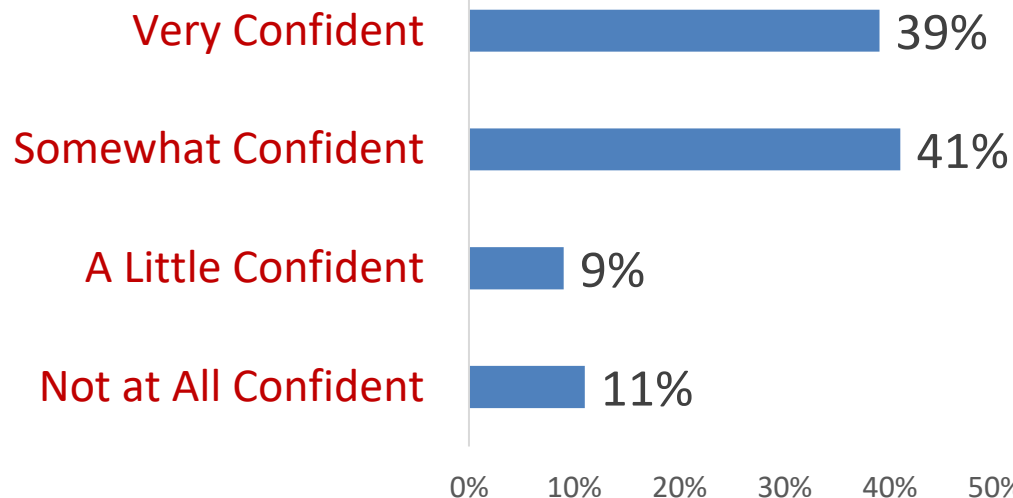
Contact Info for In-House  
Providers & Resources 76%

Contact info for  
Community-Based  
Providers & Resources 70%

Lists of Community  
Organizations 77%

Other Resources 51%

**How confident are you that this  
information for staff is up-to-date and  
accurate?**



# Comments & Questions



# Next Steps

Next Webinar: April 16, Noon - 1 p.m.

- *Topic: Staff Education & Review of New Online Resources Developed by Our Program*

Next Group Office Hours: May 15, 12 – 1 p.m.