



Practical Applications of AI in Clinical Setting

Richard Friedland, MD, FACR

Pelu Tran, BS



Conflict of Interest Disclosure

Richard Friedland, MD, FACR, reported no relevant financial relationships or relationships he has with ineligible companies of any amount during the past 24 months.



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Presenter

Richard Friedland, MD, FACR
President and Managing Partner
Hudson Valley Radiologists/DRA Imaging

Dr. Friedland is a practicing neuroradiologist, licensed in both New York and Connecticut. He's been President and Managing Partner of Hudson Valley Radiologists/DRA Imaging since 2010. He is also the CEO of Radloop, whose mission is patient safety by communicating and tracking actionable findings while reducing administrative tasks for radiologists and referrers.



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Presenter

Pelu Tran, BS

Pelu Tran is the Co-founder and CEO of Ferrum Health, an AI-powered peer review automation and monitoring solution that helps radiologists detect and correct errors before they affect patient care. He is a technology pioneer and expert contributor for the World Economics Forum and a Fellow of the UN World Summit on Innovation. He has studied both medicine and engineering at Stanford University.



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AI in Clinical Medicine: Using Digital Health Data to Improve Outcomes Coordinating Patient Follow Up: Closing the Care Gap

Richard Friedland MD, FACR



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Disclosure: Founder/Shareholder

radloop®



Actionable Incidental Findings

- The Definition and Examples
- The Scope of the Problem
- Why Track Incidental Actionable findings?
- Factors that contribute to the problem
- The Tools needed
- The Community Health Grant
- Future Direction: The Future is now.

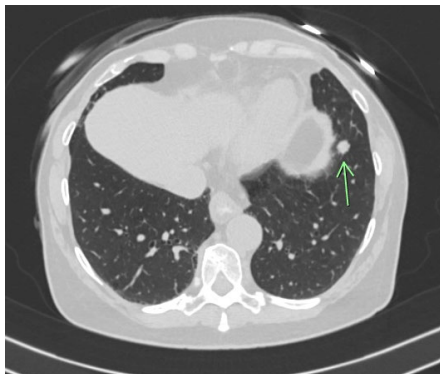
Actionable Incidental Finding

- An incidental finding, also known as an incidentaloma, may be defined as “a discovered mass or lesion, detected by CT, MRI, or other imaging modality performed for an unrelated reason.”
- An increase in the utilization of cross-sectional imaging examinations over the past three decades, has led to a marked increase in the number of findings detected that are unrelated to the primary objectives of the examinations.
- An actionable finding (AF) is a finding on a medical imaging report that requires further evaluation. AFs include critical findings (CF) and non-critical incidental findings (IF).

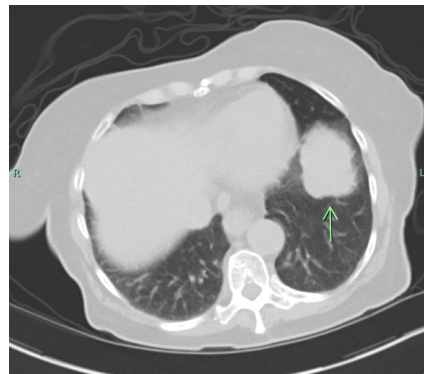


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57-year-old male smoker comes to the ER for kidney stones **2015**, he is lost to follow-up, but returns to the ER for abdominal pain in **2018**



2015 - CT shows a small lung nodule, stage 1 cancer, with a **61%** - 5-year survival¹



2018 - the small nodule is now a mass, stage 4 cancer with a **6%** - 5-year survival¹

¹ American Cancer Society information from the [SEER database](#), maintained by the National Cancer Institute (NCI)

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How Common is This ?

Missed opportunities resulting in preventable delay in diagnosis of malignancy related to non-compliance with follow-up imaging recommendations occurs in 1 in 7 lung cancer diagnoses.



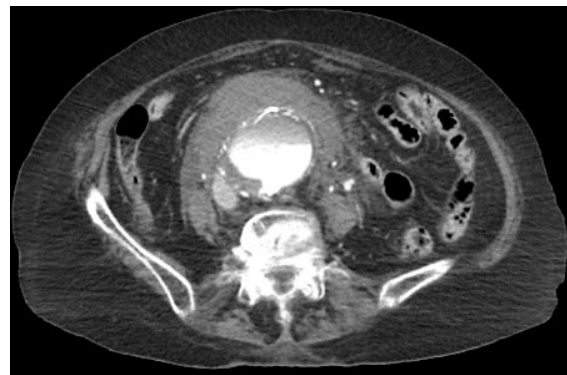
Lorincz CY, et. al. Research in Ambulatory Patient Safety 2000-2010. AMA
Singh H et al. J Clin Oncol 2010; 28:3307-3315
Siegal, D et al. Diagnosis 2017; 4(3): 125-131

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Incidental Actionable Finding



Incidental finding 2014
EVAR group, (1.5%) patients died, compared to (4.6%) patients who died in the open surgery group.



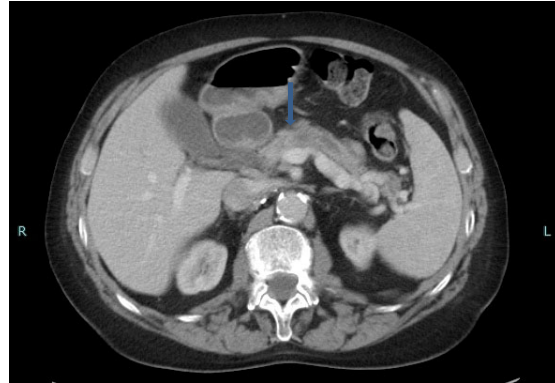
Critical finding in 2020
Ruptured abdominal aortic aneurysms are associated with an overall mortality rate of over 80%.

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63-year-old man goes to the Urologist for Hematuria , R/O Bladder lesion

- Radiology report:
 - Impression: 1 cm polypoid mass in the bladder, no extension though the vesicular wall observed.
 - In the body of the report but not in the impression, dilated pancreatic duct, r/o pancreatic mass - recommend at follow up MRI with contrast of the the abdomen.

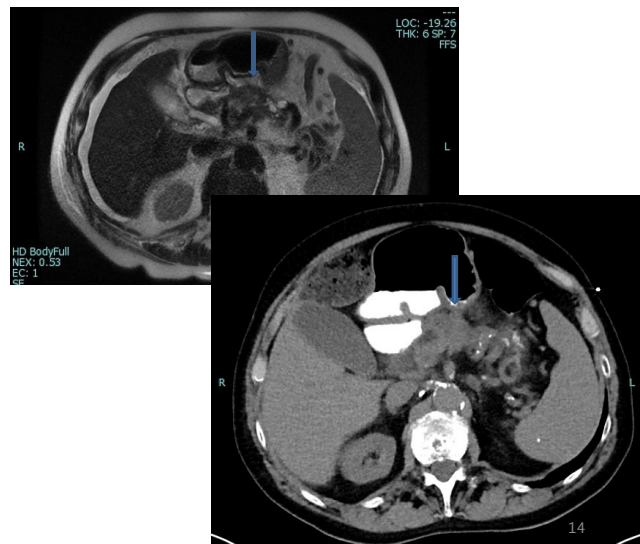


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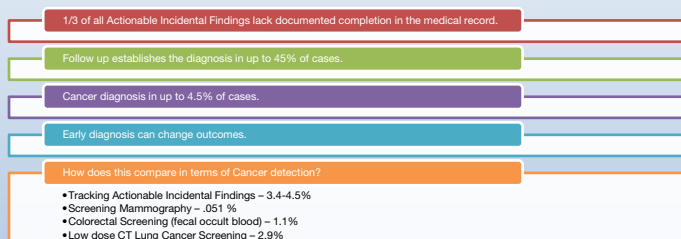
One year later the man returns to the ER with Abdominal Pain.

- Radiology report:
- Dilated pancreatic duct with a 3cm mass in the body of the pancreas. Peripancreatic lymph nodes and infiltration of the peripancreatic fat.
- He now has stage 4 disease. Median survival 4 months. 5-year survival 3%.



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Why Track Actionable Incidental Findings?



Irani N, Saeedipour S, Bruno MA. Closing the Loop-A Pilot in Health System Improvement. *Curr Probl Diagn Radiol*. 2020 Sep-Oct;49(5):322-325. doi: 10.1067/j.cpradiol.2020.02.006. Epub 2020 Mar 2. PMID: 32220539.

Mannix J, LaVoye J, Wasserman M, et al. Notification System for Overdue Radiology Recommendations Improves Rates of Follow-Up and Diagnosis. *AJR Am J Roentgenol*. 2021 Jun 2:1-6. doi: 10.2214/AJR.21.23173. Epub ahead of print. PMID: 34076452

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2022 HQI Annual Conference



restore.inspire.lead.

What will Tracking Follow Ups and Improved Communication Provide?

- Increases exam completion rate
- Identifies exam completions outside your institution
- Ensures closure
 - Biopsy or surgical excision
 - Limited life expectancy / palliative care
 - Specialist referral / management
 - Clinical resolution
 - Identification of additional studies
- Moves the needle on quality and safety/risk
- Down stages disease
- Increases revenue
- Decreases liability
- Creates a strategic advantages to your organization



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How Common are Actionable Incidental Findings?

- Incidental findings are an inevitable consequence of increasing imaging volumes and have been found in as many as 55% of trauma patients undergoing whole-body CT.
- The estimated incidence of actionable findings ranges from 9% among screening patients to as high as 31% among patients with known cancer.
- At HVR, our rate of AIF is 12.7%



Hospital Quality Institute

Seah MK, Murphy CG, et al. Incidental findings on whole-body trauma computed tomography: experience at a major trauma center. *Injury* 2016; 47:691-694
 Pickhardt PJ, Hanson ME, Vannest DJ, et al. Unsuspected extracolonic findings at screening CT colonography: clinical and economic impact. *Radiology* 2008; 249:151-159
 Lardinois D, Weder W, et al. Etiology of solitary extrapulmonary positron emission tomography and computed tomography findings in patients with lung cancer. *J Clin Oncol* 2005;23:6846-6853

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The Geometric Growth of Imaging Studies and Number of Images per Study

- Approximately 630 million radiology procedures were performed in 2017, with an anticipated 2.3% compounded annual growth rate between 2014 and 2023.
- 80 million CT scans are performed each year in the U.S in 2015, up from 3 million in 1980.
- Between 2007 and 2017, age-adjusted ED neuroimaging utilization rates per 1000 ED visits increased 72% overall (compound annual growth rate [CAGR], 5%).
- This overall increase corresponded to an increase of 69% for head CT (CAGR, 5%), 67% for head MRI (CAGR, 5%), 1100% for head CTA (CAGR, 25%), 1300% for neck CTA (CAGR, 27%), 36% for head MRA (CAGR, 3%), and 52% for neck MRA (CAGR, 4%)



Hospital Quality Institute

McDonald RJ, Schwartz KM, Eckel LJ, Diehn FE, Hunt CH, Bartholmai BJ, Erickson BJ, Kallmes DF. The effects of changes in utilization and technological advancements of cross-sectional imaging on radiologist workload. *Acad Radiol*. 2015 Sep; 22: (9)1191-8.
 Consumer Report 2015
 Smith-Bindman R, Kwan ML, Marlow EC, et al. Trends in Use of Medical Imaging in US Health Care Systems and in Ontario, Canada, 2000-2016. *JAMA*. 2019;322(9):843-856. doi:10.1001.
 Increasing Utilization of Emergency Department Neuroimaging From 2007 Through 2017. Andrew ElHabr, Selin Merdan, Turgay Ayer, Adam Prater, Tarek N. Hanna, Michal Horny, Richard Duszak, Jr., and Danny R. Hughes
 American Journal of Roentgenology 2022 218:1, 165-173

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The Clinician Corollary: Alert Fatigue A Clear and Present Danger

- The typical clinician reviews 1,000 test results per week. The most common missed results were imaging studies.
- Median number of alerts received by PCP each day = 63.



Singh H, Giardina TD, Meyer AND, Forjuoh SN, Reis MD, Thomas EJ. Types and Origins of Diagnostic Errors in Primary Care Settings. JAMA Intern Med. 2013;173(6):418-425

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Lost Studies, No Follow up

- 7,438 Imaging studies were completed
622 (8.4%) had neither the images nor the imaging reports viewed in either the PACS or EMR the 8 months after the imaging order was placed.
- 247 cases (39.7%) classified as Grade 3 (findings requiring intervention or follow-up)
 - 3 cases (0.5%) classified as Grade 4 (critical)



Lost to Follow-Up: Analysis of Never-Viewed Radiology Examinations
Anthony Galinato, Matthew D. Alvin, David M. Yousem
Journal of the American College of Radiology
Published online: November 2, 2018

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Requirements of the Tracking Tool

System Requirements:

- Zero click solution so there is no impact on radiologist workflow
- Secure, HIPAA compliant solution
- Scalable – Zero on-site footprint
- Highly accuracy AI/NLU algorithm to identifying and extracting important findings and follow ups from radiology reports.
- Web platform – Provide Navigators with a customizable dashboard tool to organize their follow up strategies
- Mobile application – Provide clinicians with follow up recommendations and results on their mobile device so they can order follow up studies anytime, anywhere
- Application Programming Interface (API) as well as standard HL7 for bidirectional communication to ensure EMR remains the source of truth and networks the community.
- System analytics that offer real-time feedback to support for programmatic oversight and business intelligence
- Cost effective
- Return a significant ROI



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“Civilization advances by extending the number of important operations which we can perform without thinking of them.”

- Alfred North Whitehead

(1861–1947) was a British mathematician and philosopher best known for his work in mathematical logic and the philosophy of science.



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The ED is the “Perfect Storm” for Test Tracking Errors

- The ED is particularly challenging for test-result follow up due to the focus on rapid and high-volume patient throughput, team-based care, handoffs and lack of continuous relationships between patients and clinicians.
- EMR's seem particularly vulnerable to longitudinally following patients from different settings.
- Discharge summaries are often cumbersome to both patient and Doctors.
- One review of emergency department discharge instructions revealed that only 50% of radiologists' follow-up recommendations were conveyed to patients.



Dutta S, Long WJ, Brown DF, Reiser AT. Automated detection using natural language processing of radiologists recommendations for additional imaging of incidental findings. Ann Emerg Med 2013; 62:162-169

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Coverys Community Healthcare Foundation (CCHF) Grant with StrategicRadiology®

Program was developed as a result of a grant funded by Coverys Community Healthcare Foundation (CCHF) to research methods to ensure that patients are aware of incidental findings identified in imaging exams acquired in the ED, a setting fraught with communication challenges.



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The Goal:

Improving Diagnostic Accuracy through Improved Communication to Patients with Incidental Findings on ED Medical Imaging Studies

The Coverys Grant began in January 2019 and concluded March 2021.

Reviewed 138,603 ED-based imaging reports with a high probability of having incidental findings.

Identified 9,577 studies with follow-up recommendations.

5,999 incidental findings needed communication.

Results were communicated to 4,962 patients and 300 PCPs.



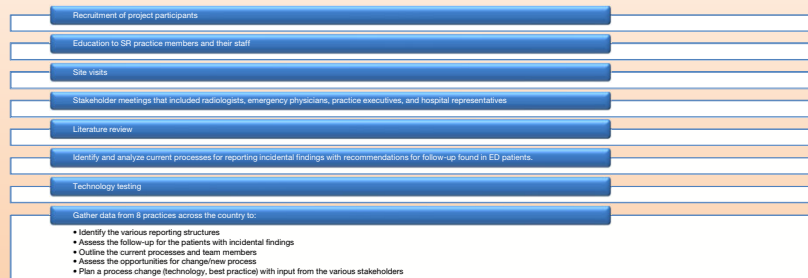
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Step 1: Plan/Analyze



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Step #2: Do

Planned the intervention and the outreach

Assessed technology tools for automating the process

Tested the technological parts of the process:

- Transmission of reports to the SR-PSO
- Identifying the studies with incidental findings

Letters were developed and individualized by each practice for both patient outreach and primary care physician (PCP) contact

In partnership with the practices to identify those reports by exam code believed to be most likely to include incidental findings

Exam codes were filtered by SR IT

Focus on **four** types of incidental findings: lung nodules, renal cysts/masses, adrenal nodules, and pancreatic lesions

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Step 3: Check/Monitor

Exams were reviewed and navigated

Monitored dashboards ensured cases were loaded, filtering, and being processed by the algorithm as planned

Dashboards used to track and tag cases for the purposes of sending letters and creating data for education, analysis, and deliberation

Letters were updated based on feedback from patients

Data was analyzed to ensure that study codes had a high chance of incidental findings

Ongoing navigation of cases identified opportunities for improving report structure and radiologist education, and to assess volumes for outreach

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Step 4: Act/Improve

Continuous improvement and learning occurred during project implementation

Recommendations to standardize reporting protocols for incidental findings were gathered

A review of cases with recommendations to improve vague statements

Dissemination of best practices across member groups ongoing

Additional dissemination of findings is planned throughout the rest of the year

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Project Aim No. 1

Review the current state of the incidental findings in the ED communication process beginning with the report structure, communication mechanisms, and the involvement of the patient in the process.

- The executive director of the Strategic Radiology Patient Safety Organization (SRPSO) completed a review of current literature regarding incidental findings including an assessment of the positions and recommendations from the American College of Radiology and the American College of Emergency Physicians.
- Site visits were conducted by the executive director of the Strategic Radiology Patient Safety Organization and included an overview of the initiative, current state of the issue, discussion of current processes, feedback on how best to improve the process, and how to access the required reports for patient identification and communication.



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Project Aim No. 2

Develop a program that ensures patients receive communication about the incidental findings from their ED visit and the need to follow-up with their provider.

- IT members and the vendor tested the transmission of reports and the processing of reports through the algorithm to identify both incidental findings and follow-up recommendations.
- Each practice provided files that included radiology reports and demographic data captured by the emergency department systems.
- Over 138,000 radiology reports were reviewed.
- Software made the reviewing of cases efficient for navigation.
- Patients were provided a contact number within the practices and directly to the reviewer to address any questions.
 - Sixty-three (63) patients contacted the reviewer to request records with one complaint that a patient had passed away. Reviewer provided a review of the project to all callers and discussed their experience. Patients were grateful for the reminder and did not recall that they needed follow-up.
 - Forty-seven (47) were responding after inpatient hospital stays related to the emergency visit.



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Project Aim No. 3

Develop a system that can be replicated across the country and address the concerns about the financial and personnel resources needed to fill the gap in care currently experienced.

- As part of the planning phase, a review of current technology that could assist with the intervention and testing phase of the project was also reviewed. The SR-PSO executive director and director of IT and analytics reviewed and developed a method for data collection from the practices and the integration of outside technology into the process. This process can be utilized and replicated in each practice or health care system.
- Based on the projects results, the RadReach™ program was developed to provide a low-cost system that addresses concerns about the financial and personnel resources required to fill this care gap.



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Key Grant Findings

- 6.91% of all cases reviewed included follow-up recommendations for the 4 actionable incidental findings.
- 68% were not aware/unsure of a follow-up recommendation for incidental findings associated with their ED visit.
- 86.8% said they would contact their physician for follow up based on the letter you received.
- The ED chart contained the patient's PCP only 7.18% of the time.
- Stakeholders agreed that there is a great opportunity to improve the process resulting in improved communication, increased compliance with follow up on recommended exams, increased patient engagement, and ultimately better outcomes through outreach.



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Additional Significant Findings

- Radiologists are open to feedback on opportunities to improve documentation in reports.
- Patients shared that they had been to ER for events that led to longer hospital stays or extended stays in rehabilitation. Patients provided the letter to their physicians resulting in physicians reaching out to reviewer to request findings.
- Patients were satisfied with being contacted following an ED visit that informs them of a need to follow up.



Issues with the Grant

- Due to the pandemic, opportunities for additional site visits were cancelled.
- Standardization of recommendations based on guidelines lacks full adoption within the coalition.
- One of our hospitals had a change in administration and emergency department physicians group coverage and was unable to participate beyond the testing of data.
- Patients may also fall through the cracks when demographic data is missing, which was commonly associated with trauma patients. This is an opportunity for further evaluation and process improvement.
- Due to the length and scope of the project, accessing follow up compliance was not assessed; this would require additional study and may identify reasons for lack of follow up.

- HVR Data 1st Q

(1/17/22 - 4/17/22)

- Non-Imaging recommendations:
798 (Majority are a combination of
colonoscopy / surgical consult & lab)
- 9.6% of our recommendations were
for non imaging follow up.



Imaging Recommendations: 1/17/2022 - 4/17/2022 - (Excluded exams include: 'MR breast', 'Dexa', 'US Breast', 'MG')			
Summary		Value	Notes
➤	Total Number of Imaging Category Recommendations with exclusions(filters)	8,295	
➤	100% of recommendations due to close during this timeframe (Exam Completed, Completed outside Nuvance, Different Exam Performed, Linked Order)	2,151	
➤	91% of the imaging orders due with closure reason of(Exam Completed, Completed outside Nuvance, Different Exam Performed, Linked Order)	1,957	
➤	National Avg: 26% of 91% of the imaging orders due with closure reason typically loss to follow up	508	Expected loss
➤	Exams closed with 1 encounter and closure reason: Exam Completed, Different Exam performed, Completed Outside Nuvance, or Linked Order	240	HVR navigator Intervention with patient only
➤	Exams performed with 2 encounters and closure reason: Exam Completed, Different Exam performed, Completed Outside Nuvance, or Linked Order	+76	HVR navigator Intervention with patient only
Total exams completed with HVR Intervention		316	
Total exams completed without intervention.		1,633	
➤	Exams Closed as Lost to Follow Up	19	
➤	Parked Exams	2,432	
➤	Pending follow up or call	1,332	

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Expanding our Role? Value Added

What else can we do?

- Supporting IR Clinic?
- How about developing and/or supporting other clinics?
- Enhancing screening programs?
- Developing new screening programs?



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New, Expanded and Growing Programs Using Digital Health Data to Improve Outcomes and Add Value

Screening Programs

- Lung Screening
- Abdominal Aortic Aneurysms
- Liver & Hepatocellular Carcinoma
- Pancreatic cyst
- High-Risk Breast Screening

Oncology

- New Cancer Dx
- Thyroid
- Prostate
- Adrenal
- Pancreatic
- Urology
- Head & Neck
- Melanoma
- Lung
- Lymphoma
- Etc.

Interventional

Radiology

- Kyphoplasty
- DVT treatment
- UFE
- Hepatic ablation (Y90)
- Renal tumor ablation
- Cryoablation/RF
- IVC filter Management
- Prostate Embolization
- Etc.

Neurosurgery

- Pituitary Tumor
- Glial Tumor
- Etc.

Emergency Department

- Added reports
- Sending Incidental nodules to nodule clinic
- Pairing Patients with PCP

What will Tracking Follow Ups and Improved Communication Provide?

- Increases exam completion rate
- Identifies exam completions outside your institution
- Ensures Closure
 - Biopsy or surgical excision
 - Limited life expectancy / palliative care
 - Specialist referral / management
 - Clinical resolution
 - Identification of additional studies
- Moves the needle on quality and safety/risk
- Increases revenue
- Decreases liability
- Creates a strategic advantages to your organization



Using Digital Health Data to Improve Outcomes

“Good quality is less costly because of more accurate diagnoses, fewer treatment errors, lower complication rates, faster recovery, less invasive treatment, and the minimization of the need for treatment. More broadly, better health is less expensive than illness.”

- Michael E. Porter

*Bishop William Lawrence University Professor at HBS
Redefining Health Care: Creating Value-Based Competition on Results*



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Let's end medical errors

AI in Quality and Patient Safety

Pelu Tran
CEO, Ferrum Health
President, Ferrum Health National PSO



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What is artificial intelligence (AI)

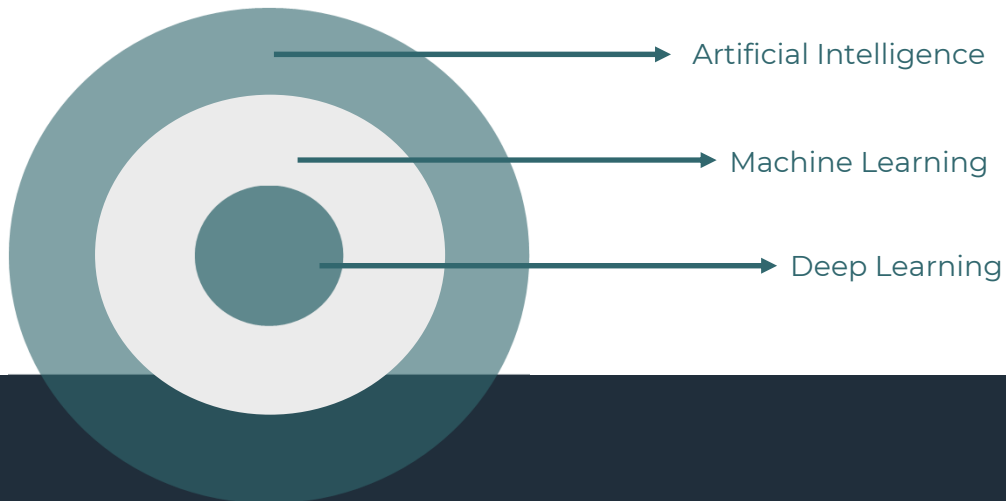
What is machine learning (ML)

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AI: When a computer is able to perform tasks that
normally a human would perform

ML: When an AI program is trained on sample data to
make predictions without explicit direction

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About Me

Stanford Engineering and Medicine

Previously founded Augmedix (NASDAQ : AUGX)



(Selected awards and speakerships)

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The AI Effect

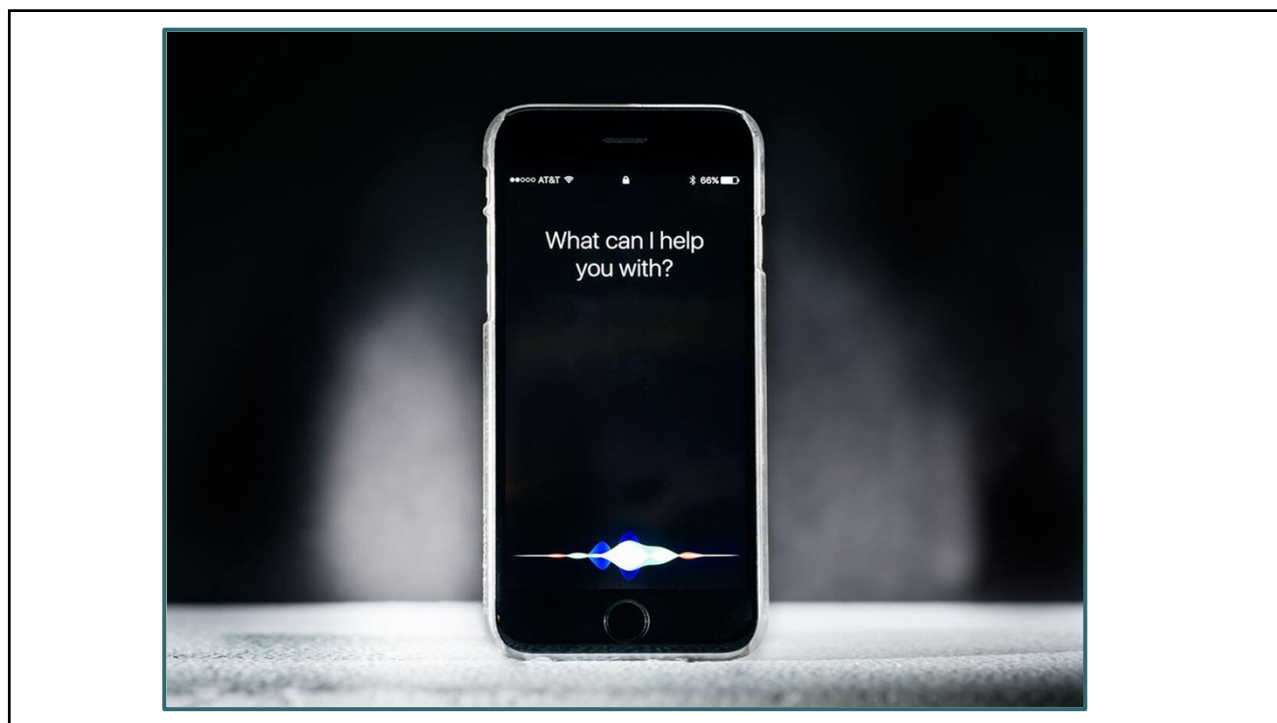
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50

80%

Health care leaders that believe AI
will be required to stay competitive

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+ 1%

Growth in health systems using AI (2019)
(2018: **21%** | 2019: **22%**)

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Who will start using AI first?

Look at ...

Financial Services
Cybersecurity
Manufacturing
Self-driving Cars

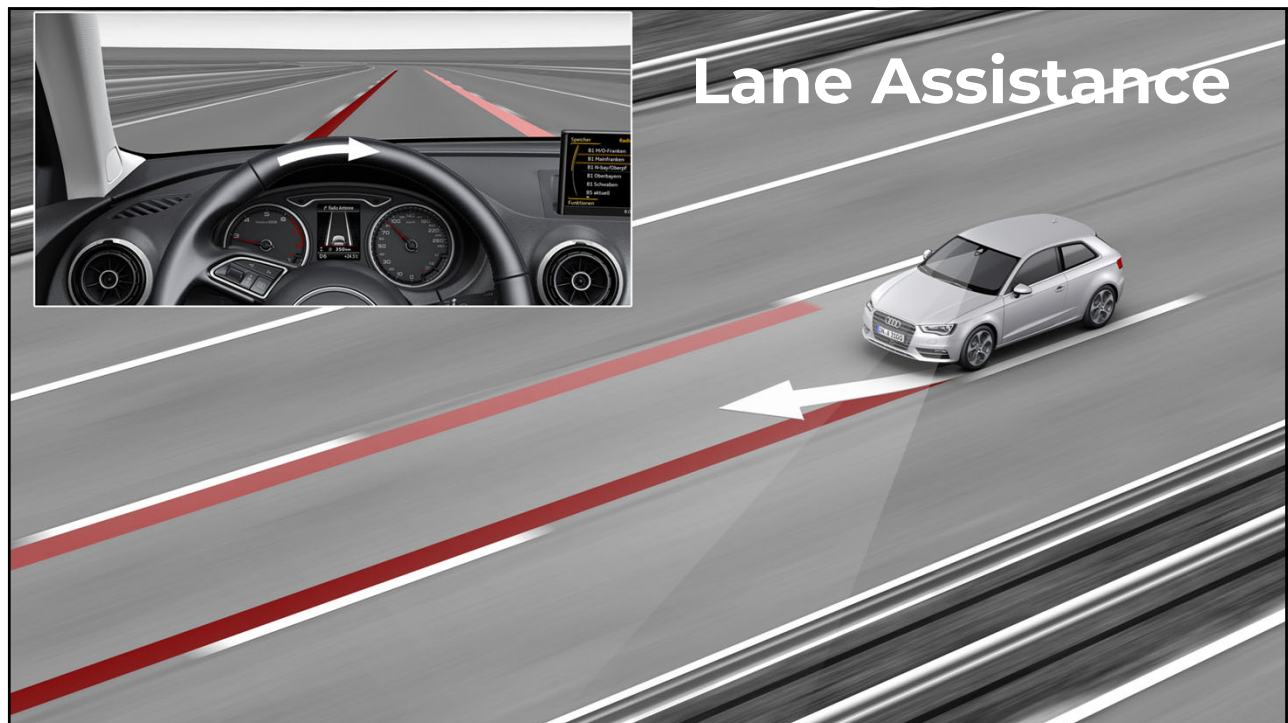
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Do you own a car with AI?

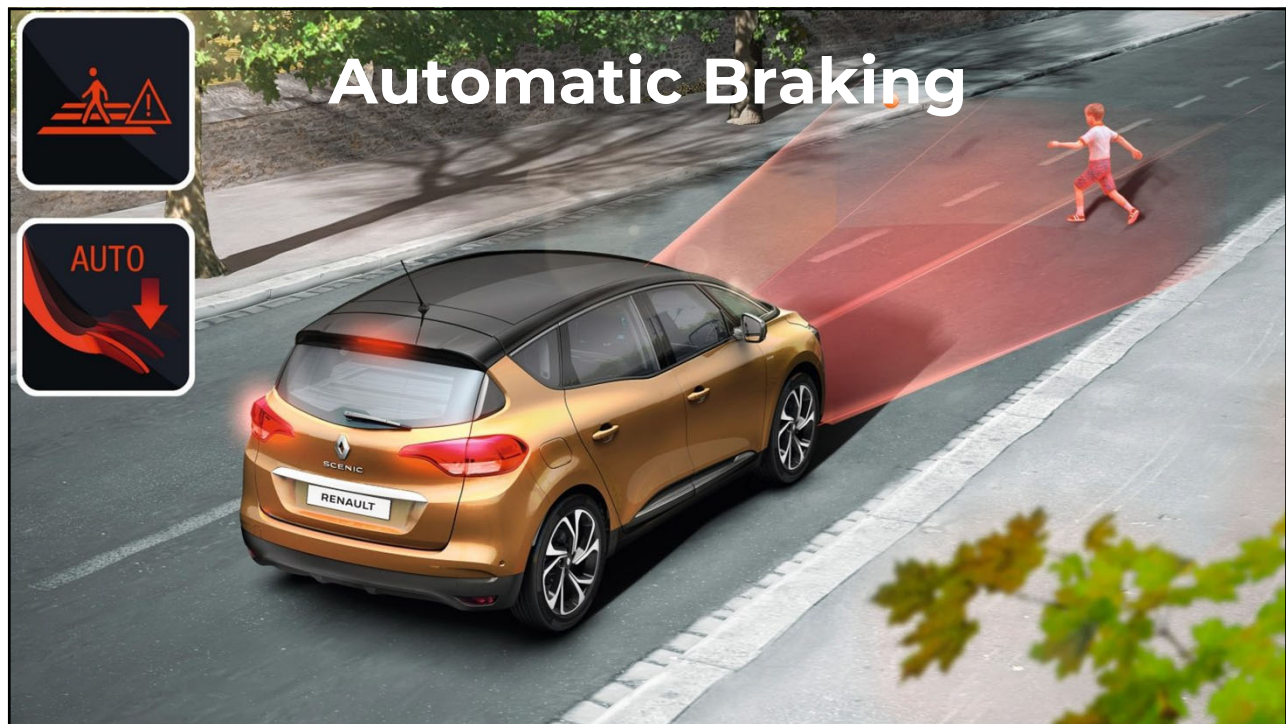
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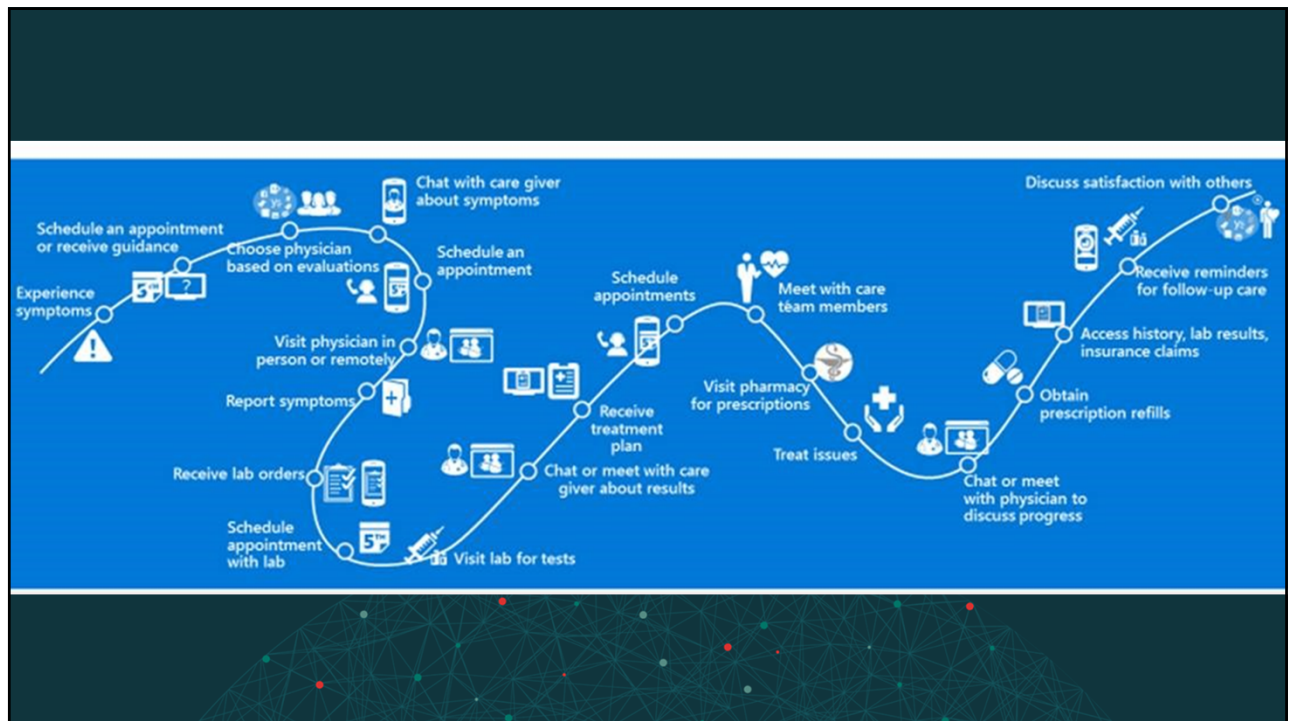
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Death from medical care itself

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thebmj Research Education News & Views Campaigns

Analysis

Medical error—the third leading cause of death in the US

BMJ 2016 ; 353 doi: <https://doi.org/10.1136/bmj.i2139> (Published 03 May 2016)
Cite this as: BMJ 2016;353:i2139

MODERN MEDICINE

The third-leading cause of death in US most doctors don't want you to know about

- A recent Johns Hopkins study claims more than 250,000 people in the U.S. die every year from medical errors. Other reports claim the numbers to be as high as 440,000.
- Medical errors are the third-leading cause of death after heart disease and cancer.
- Advocates are fighting back, pushing for greater legislation for patient safety.

Ray Sipherd, special to CNBC.com
Published 9:31 AM ET Thu, 22 Feb 2018 | Updated 9:39 AM ET Wed, 28 Feb 2018



HUB

JOHNS HOPKINS UNIVERSITY

Johns Hopkins study suggests medical errors are third-leading cause of death in U.S.

Physicians advocate for changes in how deaths are reported

TREATMENTS

Medical Errors Are No. 3 Cause Of U.S Deaths, Researchers Say

May 3, 2016 - 6:31 PM ET
Heard on Morning Edition

MARSHALL ALLEN | OLGA PIERCE

npr

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Some metrics

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- 10-15% of all diagnoses are incorrect
- 0.22% of all hospitalized patients and 0.81% of primary care patients suffer serious permanent harm from diagnostic error
- 30% of abnormal studies have errors
- 3.5-4% of all studies have errors

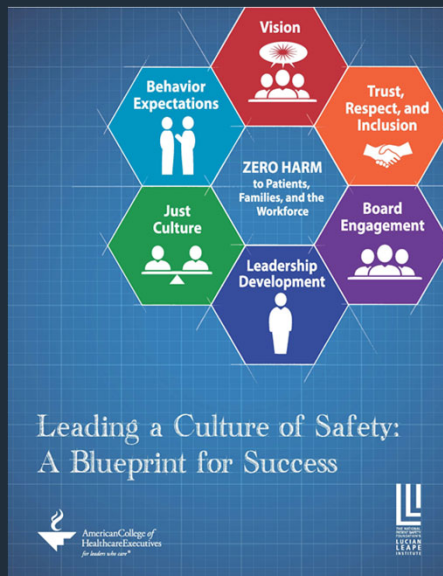
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Current state of patient safety - process not tech

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11 Tenets of a Safety Culture

Definition of Safety Culture

Safety culture is the sum of what an organization is and does in the pursuit of safety. The Patient Safety Systems (PSS) chapter of The Joint Commission accreditation manual defines safety culture as the product of individual and group beliefs, values, attitudes, perceptions, competencies, and patterns of behavior that determine the organization's commitment to quality and patient safety.

- 1 Apply a transparent, nonpunitive approach to reporting and learning from adverse events, close calls and unsafe conditions.
- 2 Use clear, just, and transparent risk-based processes for recognizing and distinguishing human errors and system errors from unsafe, blameworthy actions.
- 3 CEOs and all leaders adopt and model appropriate behaviors and champion efforts to eradicate intimidating behaviors.
- 4 Policies support safety culture and the reporting of adverse events, close calls and unsafe conditions. These policies are enforced and communicated to all team members.
- 5 Recognize care team members who report adverse events and close calls, who identify unsafe conditions, or who have good suggestions for safety improvements. Share these "free lessons" with all team members (i.e., feedback loop).
- 6 Determine an organizational baseline measure on safety culture performance using a validated tool.
- 7 Analyze safety culture survey results from across the organization to find opportunities for quality and safety improvement.
- 8 Use information from safety assessments and/or surveys to develop and implement unit-based quality and safety improvement initiatives designed to improve the culture of safety.
- 9 Embed safety culture team training into quality improvement projects and organizational processes to strengthen safety systems.
- 10 Proactively assess system strengths and vulnerabilities, and prioritize them for enhancement or improvement.
- 11 Repeat organizational assessment of safety culture every 18 to 24 months to review progress and sustain improvement.

The Joint Commission

See Sentinel Event Alert Issue 51, "The essential role of leadership in developing a safety culture," for more information, resources and references.

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Most errors are omission, not commission

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- **Primary care:** Doesn't order clinically indicated imaging
- **Scheduling:** Inadequate outreach, follow-up, or rescheduling
- **Imaging.** Suboptimal scan quality or patient positioning
- **Radiologist.** Missed findings on imaging
- **Referral.** Abnormal radiology report not noticed by primary doctors
- **Follow-up.** Poor tracking of patients who need follow-up tests

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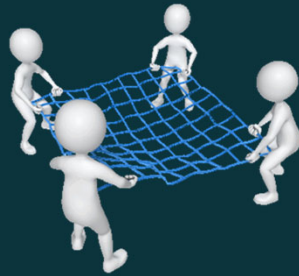
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Year	Author	Ref	Material	Key points	Comments
2001	Goddard et al.	[11]	Various	Clinically significant error rate of 2–20%, depending on radiological investigation	
1981	Forrest et al.	[12]	Retrospective review of previous chest x-rays (CXRs) in patients subsequently diagnosed with lung cancer	False-negative rate of 40%	Lesions visible but not reported on prior studies
1983	Muhm et al.	[13]	Lung cancers detected by plain radiography screening	90% of cancers detected visible in retrospect on prior radiographs going back months or, in some cases, years (53 months in one case)	
1993	Harvey et al.	[14]	Review of prior mammograms in patients in whom impalpable breast cancer subsequently diagnosed by mammography	Evidence of carcinoma identifiable on prior studies in 41% when blindly reinterpreted, and in 75% when reviewers were aware of subsequent findings	Mammography
1999	Quekel et al.	[15]	Non-small cell lung cancer diagnosed on plain CXR	19% missed diagnosis rate	16-mm median diameter of missed lesions, median delay in diagnosis of 472 days
1949	In Robinson (1997)	[3]	CXR in patients with suspected TB	Interpreted differently by different observers in 10–20%	
1990, 1994	Markus et al., Brady et al.	[16, 17]	Barium enema	Average observer missed 30% of visible lesions	Supposed gold standard of colonoscopy also subject to error
1999	Robinson	[18]	Emergency dept. plain radiographs	Major disagreement between two observers in 5–9% of cases	Estimated error incidence per observer of 3–6%
1997	Tudor et al.	[19]	Plain radiographs	Mean accuracy: 77% without clinical information, 80% with clinical information. Modest improvements in sensitivity, specificity and inter-observer agreement with clinical information	Five experienced radiologists reported mix of validated normal and abnormal studies 5 months apart. No clinical information on first occasion, relevant clinical information provided on second occasion
2008	Siewert et al.	[20]	Oncologic CT	Discordant interpretations in 31–37%, with resultant change in radiological staging in 19%, and change in patient treatment in up to 23%	CT
2007	Briggs et al.	[21]	Neuro CT & MR	13% major & 21% minor discrepancy rates (undercalls, overcalls & misinterpretations)	Specialist neuroradiologist second reading of studies initially interpreted by general radiologists

Historical Approaches to Quality: Radiology

Peer review

Fe



- 1-3% of scans
- Expensive labor
- No guarantee of performance
- Reviewers can be biased

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Index RADPEER Input Form Review Password Help Logout

RADPEER Input Form

[Please review the 2 case(s) returned by Administrator]

Your ID:002 Group ID:999

Reviewed Physician ID:

Site:

Modality:

Score:	Clinical Significance
1 Concur with interpretation	<input checked="" type="radio"/>
2 Discrepancy in Interpretation/ not ordinarily expected to be made (understandable miss)	<input type="radio"/> 2a. Unlikely to be significant <input type="radio"/> 2b. Likely to be significant
3 Discrepancy in Interpretation/ should be made most of time	<input type="radio"/> 3a. Unlikely to be significant <input type="radio"/> 3b. Likely to be significant
4 Discrepancy in Interpretation/ should be made almost every time - misinterpretation of findings	<input type="radio"/> 4a. Unlikely to be significant <input type="radio"/> 4b. Likely to be significant

Save Review Page Reset

*:Score 2b, 3 or 4 should be reviewed by QA Chair/Committee
for internal peer review before submission to ACR.

[For Score 2b, 3 or 4]

Has the score been reviewed by Chair/Committee? ☐ Yes ☒ No ☐ N/A

Required explanatory comments:(if Score 2b/3/4 and has not been reviewed. Max. 450 characters)

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Rules-based alerts

Fe



- Only on quantitative data
- Useless if data is inaccurate
- Costly to modify or update
- Creates alert fatigue

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Active Discontinue Modify **sulfamethoxazole-trimethoprim (BACTRIM DS, SEPTRA DS) 800-160 mg tablet 6,160 mg of trimethoprim**

160 mg/kg of trimethoprim × 38.6 kg = 6,160 mg of trimethoprim = 160 mg/kg of trimethoprim, Oral, Every 12 Hours Scheduled, First Dose Today at 2130, Indications: PNEUMONIA

Accept

Reference Links: 1. Lexi-Comp

Dose: mg/kg of trimethoprim

Weight Type: ☒ Actual ☐ Dosing ☐ Order-Specific

Weight:

Actual weight: 38.6 kg (recorded 12 hours ago)

Administer Dose: **6,160 mg of trimethoprim** 160 mg/kg of trimethoprim × 38.6 kg (Weight as of Tue Sep 10, 2013 0900)
= 6,176 mg of trimethoprim × 1 tablet/160 mg of trimethoprim
= 38.5 tablet × 160 mg of trimethoprim/tablet (rounded to the nearest 0.5 tablet from 38.6 tablet)
= 6,160 mg of trimethoprim
= 160 mg/kg of trimethoprim

Administer Amount: **38.5 tablet** (rounded to the nearest 0.5 tablet from 38.6 tablet)

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Care coordination / patient navigation

Fe



- Expensive
- Mind-numbing
- Slow
- Not scalable
- The current gold standard

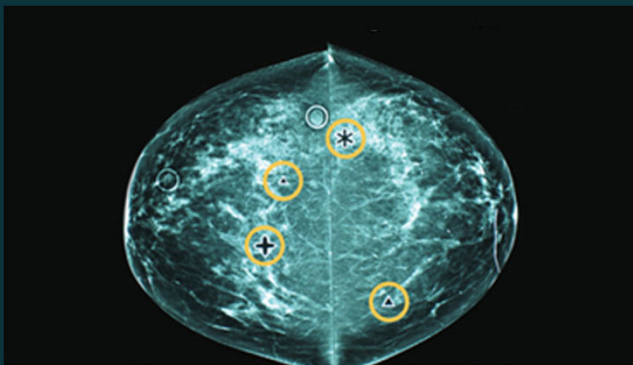
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Computer aided detection

Fe

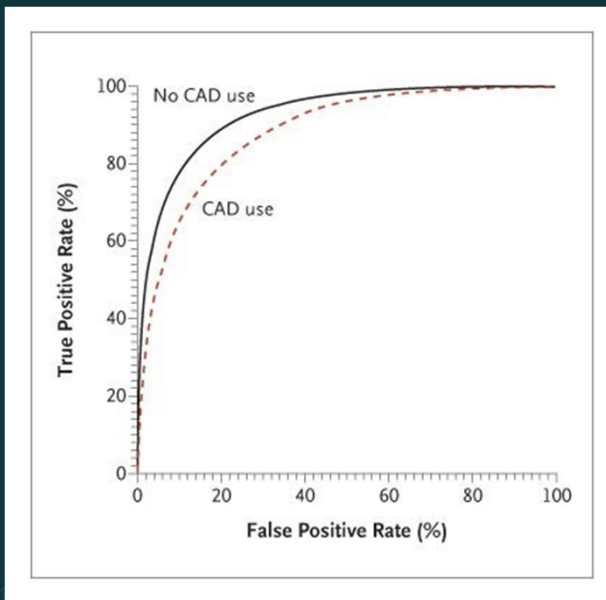


- Overlays on workflow
- High false positive rate
- 12% slower reads
- Risk of overreporting

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NEJM 2007

<https://www.nejm.org/doi/full/10.1056/NEJMoa066099>

73

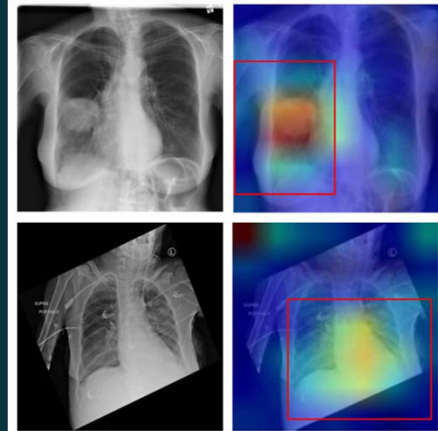
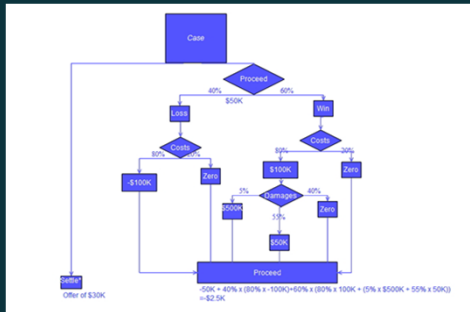
Fe

Where Radiology Quality is Headed

74

From rigid to learning

Fe



(a) original global image

(b) heatmap

75

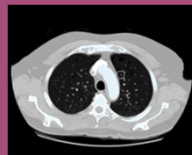
Machine learning building blocks

Fe

*"6mm perifissural
nodule in LUL"*

Text

Natural Language



Imaging

Machine Vision

[DATE:2018-01-05]

Structured Data

Feed Forward

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Machine learning building blocks

Fe

*"6mm perifissural
nodule in LUL"*

Text
Natural Language

- Left/Right mismatch
- Male/Female mismatch
- Follow-up recommendation
- Stat routing of critical diagnoses

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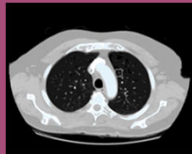
77

The screenshot displays a medical software interface for comparing two CT scan reports. The interface is split into two main columns: 'PRIOR' and 'CURRENT'. The 'PRIOR' column shows a report from 12/19/2011, and the 'CURRENT' column shows a report from 12/12/2012. The reports are for a CT scan of the chest, abdomen, and pelvis. The 'CURRENT' report highlights several findings, including a 6mm perifissural nodule in the left upper lobe (LUL), which is highlighted in yellow. The interface also includes a 'FINDINGS' section on the right, which lists various findings and their measurements. The 'FINDINGS' section is divided into 'CHEST', 'LUNGS AND PLEURA', 'MEDIASTINUM AND HILA', 'CHEST WALL', 'ABDOMEN', 'LIVER, BILIARY TRACT', 'SPLEEN', 'PANCREAS', 'ADRENAL GLANDS', and 'KIDNEYS, URETERS'. The 'FINDINGS' section also includes a 'REPORTS ARE UNRELATED' button and a 'Delete match' button.

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Machine learning building blocks

Fe



Imaging
Machine Vision

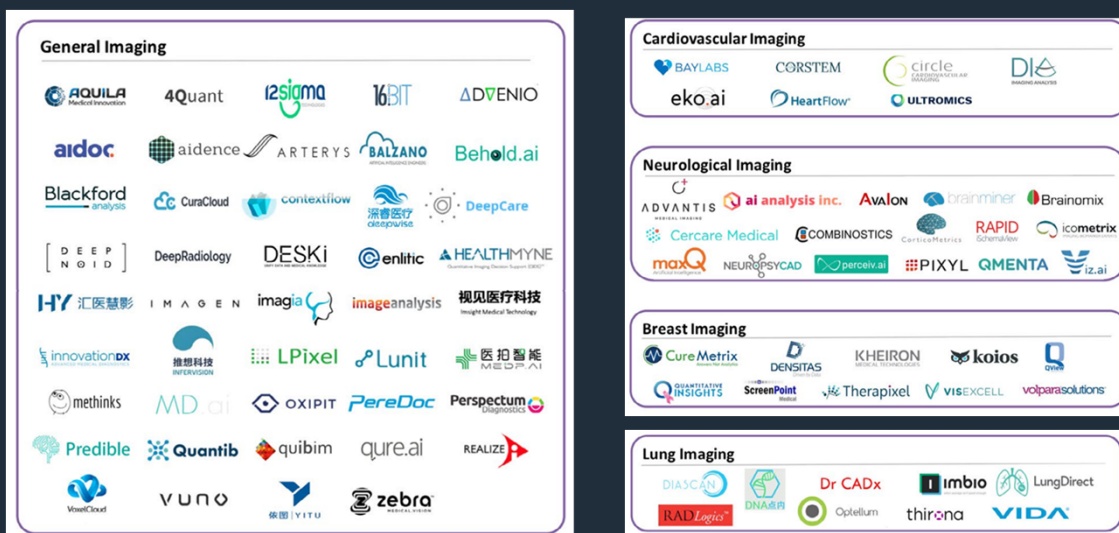
- Lesion detection
- Triage of urgent findings
- Image positioning / quality
- Dose standardization

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Machine learning landscape

Fe



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Machine learning building blocks

Fe

[DATE:2018-01-05]

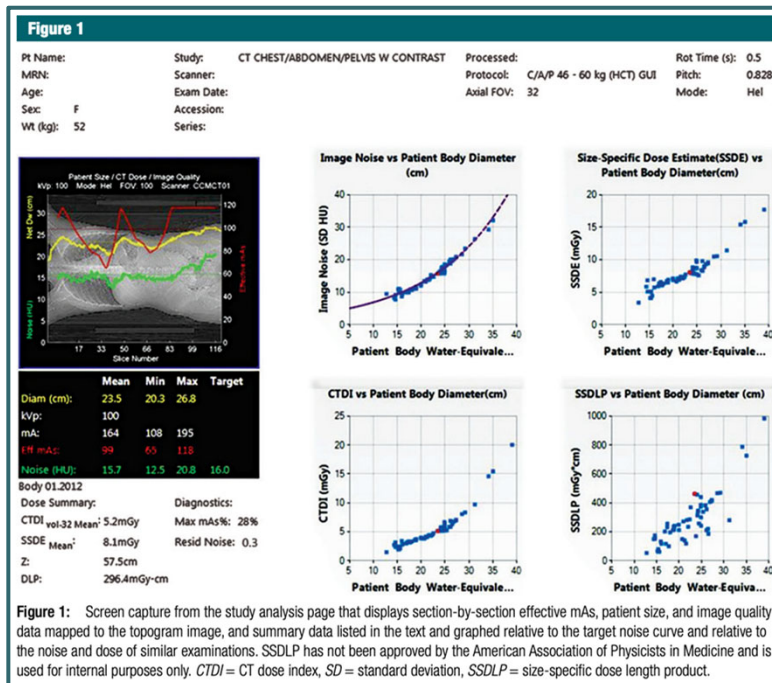
Structured Data
Feed Forward

- Implantable device tracking
- Follow-up scheduling confirmation
- Radiation dose tracking
- Computerized provider order entry systems (CPOE)

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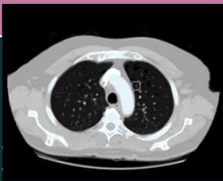
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Automating error detection for commonly missed findings

Fe

1

AI on **imaging**
to detect commonly
missed findings



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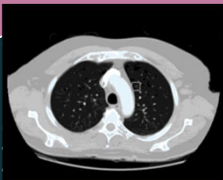
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Automating error detection for commonly missed findings

1

AI on **imaging**
to detect commonly
missed findings



2

AI on **report**
to determine if
finding was included

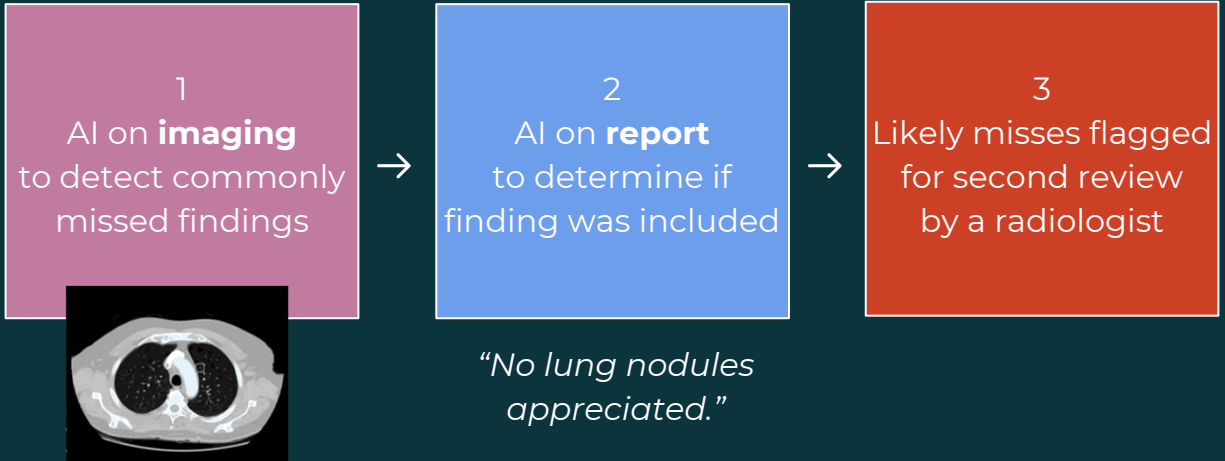
*"No lung nodules
appreciated."*

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Automating error detection for commonly missed findings

Fe



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Ferrum Search Studies

Dashboard Worklist

Report Contents

CLINICAL HISTORY: Cough, congestion. COMMENTS: 12/27/2013 07/08/1987 888-886-2486

PA and lateral views of chest reveals no evidence of active pleural or pulmonary parenchymal abnormality. There are diffusely increased interstitial lung markings consistent with chronic bronchitis. Underlying pulmonary fibrosis is not excluded.

The cardiac silhouette is enlarged. The mediastinum and pulmonary vessels appear normal. Aorta is tortuous. Degenerative changes are noted in the thoracic spine.

IMPRESSION:

1. No evidence of acute pulmonary pathology.
2. Enlarged cardiac silhouette.
3. Tortuous aorta.
4. Diffusely increased interstitial lung markings consistent with chronic bronchitis. Underlying pulmonary fibrosis is not excluded.
5. Consider follow up with Chest CT if clinically warranted.

2b - Clinically Significant

Lunit INSIGHT ver 1.0.1.2

ABNORMALITY SCORE 94% CAUTION: Not for clinical use.

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Results of an NLP / MV CT Lung Nodule Monitoring System

Fe

No Action Needed 98% of the time

(RadPeer 2b/3b: 0.3% of the time)



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Capabilities needed in the enterprise AI lifecycle

Fe

Updates and Replacement

- Version Control
- A/B Testing
- Best in Breed Assessment

Monitoring and Intelligence

- Model Drift
- Clinical and Business impact
- Technical Metrics / Uptime

Training and Deployment

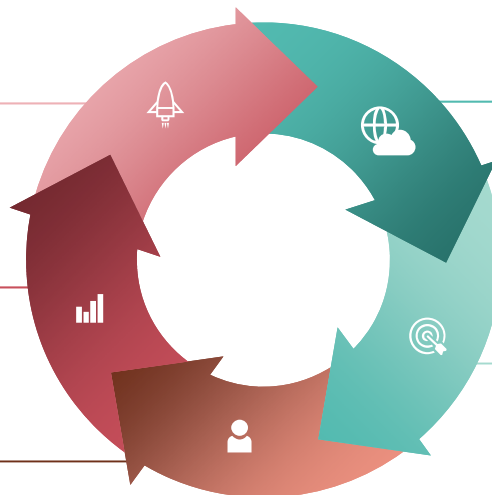
- Workflow variance
- Interface integrations
- User preferences

System Integration

- Hybrid vs Cloud
- PHI Exposure
- Vendor Management

Local Validation

- Demographic Bias
- Technical Bias
- Clinical and Business Impact



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CAD vs. Quality workflows



Point of Care / CAD

Results of machine vision classifier pushed back to radiologist at point of initial interpretation; assists in initial dictation

- ✓ Acute findings
- ✓ Urgent action required

Not as helpful if:

- ✗ High prevalence rate -and- already well documented

Quality (Ferrum Proprietary safety net)

Radiologist completes report. Study and report are then reviewed by classifiers and only highlighted if a potential discrepancy exists

- ✓ Well documented
- ✓ Longer follow-up tolerance

Not as helpful if:

- ✗ Quick action required

Ferrum supports both workflows and will help recommend the best option for each application use case

Ferrum Health National PSO



Establishment

- Listed in Jan 2020
- Component PSO with Ferrum health as parent organisation



Mission

The Ferrum Health National PSO aims to be the leading advocate for the use of technology by health care systems to close clinical care gaps and advance patient safety.

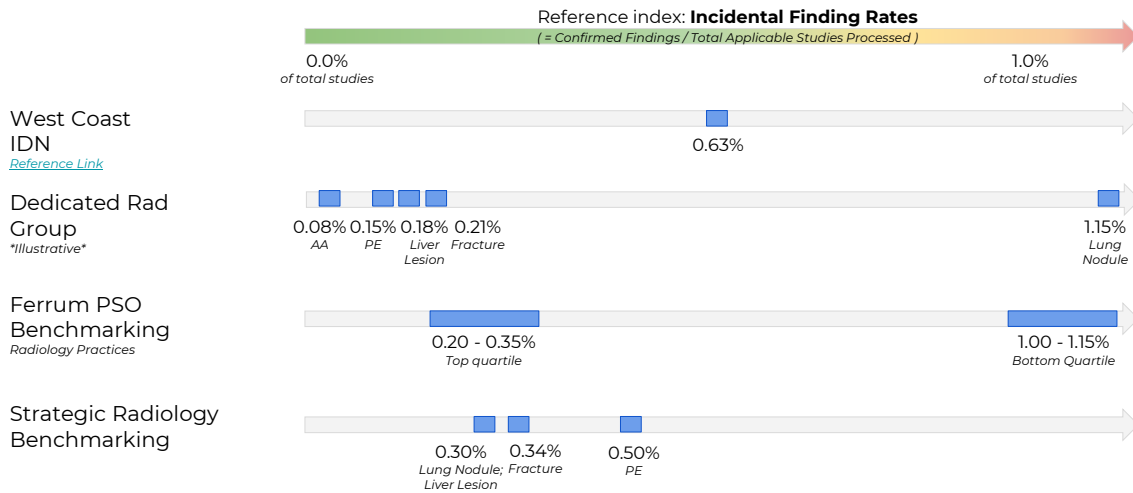


Vision

To create an ecosystem to educate and train healthcare systems in the application of technology in quality and patient safety.

Partnered with SR PSO
No additional paperwork required

Insights into performance relative to peers



Ferrum continues to partner with additional practices to expand this reference index

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Ferrum's Growing Library of AI Algorithms



For algorithms available now (**bolded**), we can assess its performance and share those results with you before rolling it out for your team to start using. If coming soon (all else), we can prioritize it in our roadmap to make available if you're interested in deploying it.

Oncology

- **CT Lung Nodule**
- **CXR Lung Nodule**
- **CT Liver Lesion**
- **CT Renal / Kidney Lesion**
- Bone Metastasis
- CT Pancreatic Lesion
- CT Fatty Liver Lesion

MSK / Ortho

- **XR Fracture** (CE marked)
- **XR Knee Osteoarthritis** (CE marked)
- MRI Lumbar Spine (CE marked)
- XR Hip Positioning (CE marked)
- XR Pediatric Bone Age (CE marked)
- XR Leg Measurement (CE marked)

Women's Health

- Breast Density (CE marked)
- Breast Risk Assessment (CE marked)
- **3D Mammo Breast Lesion** (CE marked)
- **CT Breast Lesion** (CE marked)
- **US Breast Lesion** (CE marked)
- **ABUS Breast Lesion** (CE marked)
- MRI Breast Lesion (CE marked)
- US Ovarian Lesion (CE marked)

Men's Health

- MRI Prostate Mass (CE marked)

Cardiovascular

- **CT Pulmonary Embolism**
- **CT Aortic Aneurysm**
- **CT Aortic Dissection**
- **CT Coronary Artery Calcium (CAC)**
- **Scoring** (CE marked)
- **CT Right Ventricular Dilation (RV/LV Ratio)**
- **CXR Pneumothorax**
- Thoracic Aneurysm
- Epidural Lesion
- SMA Occlusion
- Free Pleural Air
- Free Pleural Liquid

Neuro

- **MRI Brain Volumetry** (CE marked)
- **MRI Brain White Matter Lesion** (CE marked)
- **MRI Brain Tumour** (CE marked)
- **MRI Brain Aneurysm** (CE marked)
- **CT Intracerebral Hemorrhage (ICH)**
- MRI Multiple Sclerosis - Progression Tracking (CE marked)

Administrative

- **Patient Registry for Follow-Up Discharge Planning**
- Scheduling Workflow
- Scheduling Scanner / Machine
- Follow-up Tool

Bold indicates algorithms available now

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Discussion

What are the priorities in your particular sector of health care where AI could be used?

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Questions

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Thank you

Richard Friedland, MD
President/Managing Partner
Hudson Valley Radiologists/DRA Imaging
rfriedland@radloop.net

Pelu Tran
CEO
Ferrum Health
pelu@ferrumhealth.com

