

2024 Annual Report



About Us

CHPSO MISSION

Eliminating preventable harm and improving the quality of health care delivery

CHPSO VISION

CHPSO members will lead the nation in providing the safest and highest quality health care

Join CHPSO

The Collaborative Healthcare Patient Safety Organization (CHPSO) works with member hospitals to enhance patient safety and drive improvement. As one of the nation’s largest patient safety organizations, CHPSO offers a supportive learning environment — through webinars, Safe Tables, and conferences — and robust data analysis via CHPSOData, our proprietary platform.

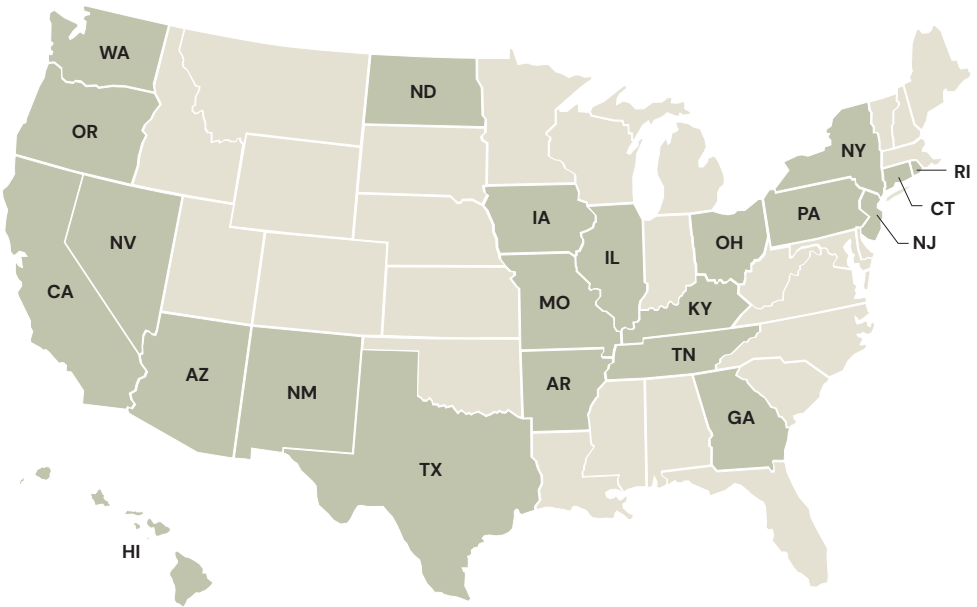
For more information, contact CHPSO at info@chpso.org or visit our website, www.chpso.org.

Benefits

- Patient safety work product privilege
- Collaborate and problem solve with other providers
- Periodic safety event evaluations
- Custom research requests
- Event feedback and consultation
- Educational webinars and Safe Table forums
- Alerts and quarterly newsletters
- Continuing education credits
- Legal counsel discussion group
- Job board

CHPSO Membership By State

CHPSO membership remained consistent in 2024 with more than 503 members across 22 states: Arizona, Arkansas, California, Connecticut, Georgia, Hawaii, Illinois, Iowa, Kentucky, Missouri, Nevada, New Jersey, New Mexico, New York, North Dakota, Ohio, Oregon, Pennsylvania, Rhode Island, Tennessee, Texas, and Washington. Together, these members have contributed to a continually expanding database of more than 4.9 million safety events.



President's Message



A stylized, handwritten signature in black ink that reads "Robert".

Robert Imhoff, President
Hospital Quality Institute

In the ever-changing world of health care, 2024 did not disappoint. Keeping up with the needs of our members resulted in a year of evolution for the Collaborative Healthcare Patient Safety Organization (CHPSO). A few highlights:

- CHPSO has more than 503 members across 22 states.
- Data submissions to CHPSO continue to climb; in 2024 nearly 5 million events were reported to CHPSOData, our proprietary platform that turns hospital data into actionable insights.
- More than 2,000 individuals attended CHPSO educational events, deepening both their clinical knowledge and their relationships with peers.

Along the way, I was reminded time and again of the difference CHPSO is making. Whether we're sharing research that calls attention to the gaps still present in clinical care that lead to missed diagnoses ([see "Recurring Misses" on page 9](#)) or helping hospitals understand the communication breakdowns that lead to patient harm ([see "From Signal to Safety" on page 16](#)), our work is never done — because hospitals' work is never done.

Your efforts, your data, your insights — the perspectives you share with CHPSO allow us to serve as a mirror to the broader field, expanding your reach far beyond your individual facility. Together, we learn and grow, always striving for the ultimate goal: eliminating preventable harm.

We're glad you're on this journey with us.

2024 Marks Pivotal Year for CHPSO

Tim Rehwald
Principal Engineer

KEY TAKEAWAYS

- Greater familiarity with CHPSOData has led to better, more complete data.
- Race and ethnicity data reporting has doubled, but more work is needed to meet The Joint Commission requirements.
- While nearly 75% of member facilities reported events, there is still room to grow.

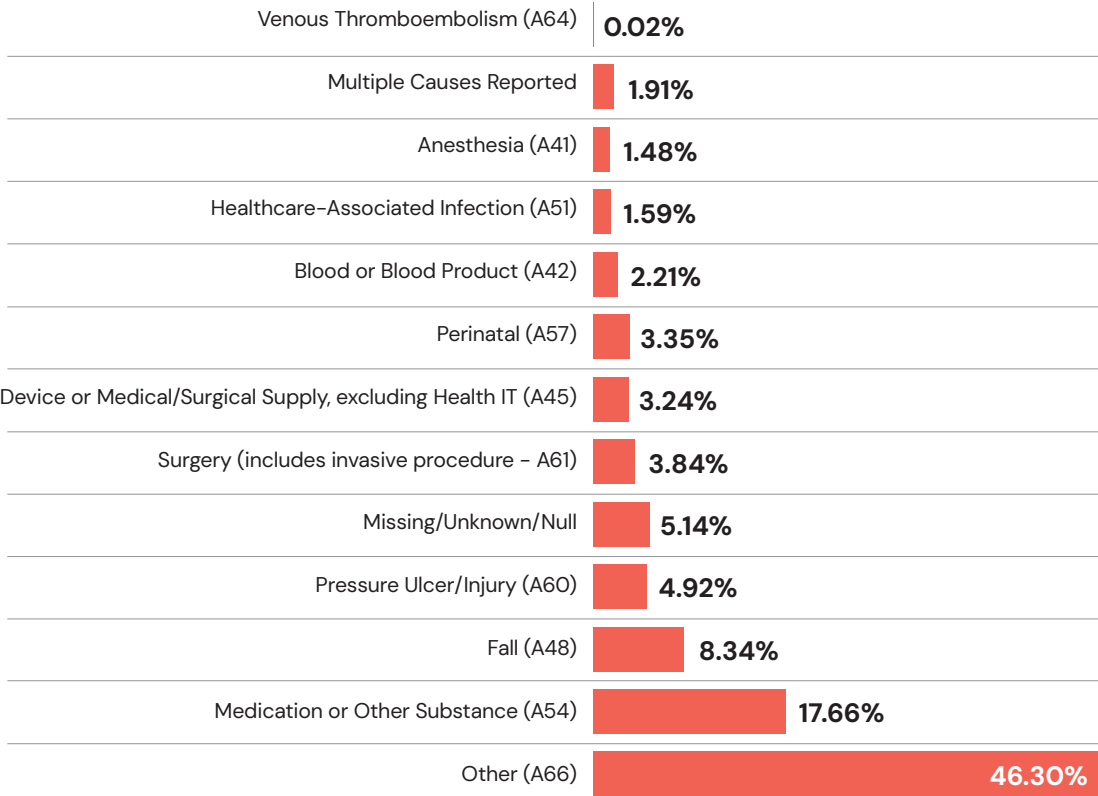
Patient Safety Event Category Reporting Improves

In only the second full year of CHPSOData use, members’ familiarity with the platform increased considerably — evidenced by the steep decline in events categorized as “missing/null/unknown.” These events made up 21% of all reported events in 2023 but dropped to just 5% in 2024.

However, progress in the specificity reported by members is slightly undermined by a 10% increase in the “other” category, which — like missing/null/unknown — provides little context as to the type of event that occurred.

Figure 1, below, shows the full spread of patient safety events reported in 2024 per Agency for Healthcare Research and Quality (AHRQ) Event Category DE21, reflecting a frequency distribution across categories that was consistent with 2023 results.

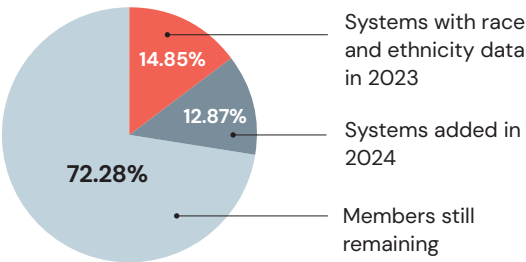
Figure 1. Percentage of Patient Safety Events in 2024 Classified by AHRQ Event Category DE21



Race, Ethnicity Data Reporting Doubles

In 2024, twice as many CHPSO members reported race and ethnicity data compared to 2023. Ensuring these data are captured upstream is a great starting point for members, as [The Joint Commission](#) now requires complete and accurate documentation of race and ethnicity in the medical record.

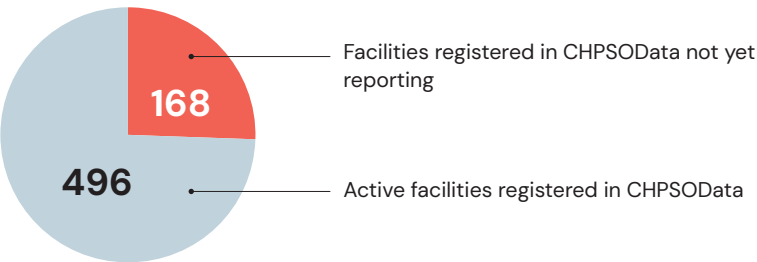
Figure 2. Submission of Race and Ethnicity Data



CHPSOData Submissions Increase

CHPSOData is a key tool in helping hospitals to identify and mitigate risks, thus preventing future incidents and improving care quality. While all CHPSO members are registered in the CHPSOData application, 25% are not currently submitting data. CHPSO will continue to help members report and track patient safety events; this reporting is crucial in supporting field-wide efforts to prevent patient harm.

Figure 3. Active/Inactive Facilities in CHPSOData



CHPSO's Data Quality Initiative Transforms PSO Reporting

Kamali Jones, MSN, RN, PHN,
AG-ACCNS
Patient Safety and Reliability
Clinical Advisor

KEY TAKEAWAYS

- **Stronger relationships between members and CHPSO staff made data reporting a collaboration rather than a rote task.**
- **A new Data Quality Scorecard allows members to understand — and improve — their own reporting quality.**
- **In 2024, CHPSO saw 42% more member facilities, 60% more data, and 7% better quality data submitted.**

Leaning into Personal Connections

Strong, reliable member data are the foundation of CHPSO's work. In 2024, CHPSO launched a data quality initiative to improve the timeliness, volume, and quality of patient safety event data submitted by members. Prioritizing genuine member connection elevated the quality of patient safety reporting across our patient safety organization (PSO) — beyond expectation.

Hospitals and health systems manage complex priorities every day. On top of those challenges, role changes, staff turnover, and evolving organizational structures at hospitals made it difficult to ensure organizations' data were being uploaded.

CHPSO recognized that effective outreach would require more than technical solutions and launched a personal engagement campaign, logging each outreach attempt, known barriers, incident reporting systems in use, and key contacts across member organizations. Even as reporting structures shifted, departments reorganized, and key contacts retired or transitioned out of their roles, CHPSO ensured that each organization had an engaged, informed point of contact.

Key Enhancements That Made the Difference

In July 2024, CHPSO launched a **Data Quality Scorecard** that allows members to view their own data quality metrics in real time. This transparency not only changed how members report, but — coupled with inviting ongoing feedback — also helped CHPSO transform data submission from a transactional task into a more dynamic and informed experience. Members were no longer reporting blindly; instead, they gained visibility into their own performance through accessible dashboards, analytics, and regular opportunities to ask questions. This shift empowered participants to not just track their progress, but to actively engage in improving the accuracy and completeness of the data they reported.

New resources on the [CHPSO website](#), including an overview of CHPSO's role in preventing patient harm and guidance for uploading data, helped members better understand and communicate the value of PSO participation — particularly important given that PSOs remain relatively unknown within many organizations.

Quarterly CHPSO user meetings ensured members could network, learn about best practices, maintain proficiency with the data platform, and develop a community around shared goals. In addition to these meetings, users could attend more than 120 personalized platform and mapping demos, which allowed them to ask questions, build confidence, and get hands-on training.

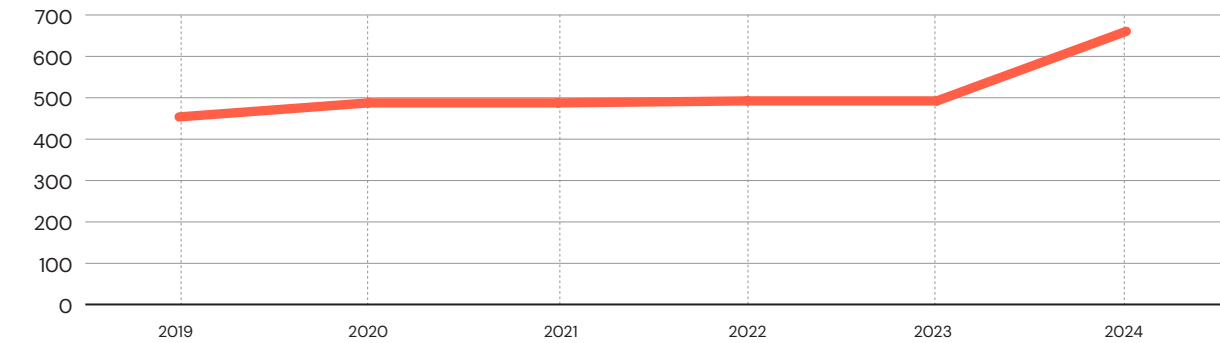
Recognition also played a key role. **High-performing members received congratulatory messages** letting them know their success was visible to all — and inspiring to others. This public acknowledgment fueled momentum and increased engagement.

CHPSO also prioritized **timely onboarding support**, in which new contacts were identified and relationships were built.

Increased Membership, Improved Data

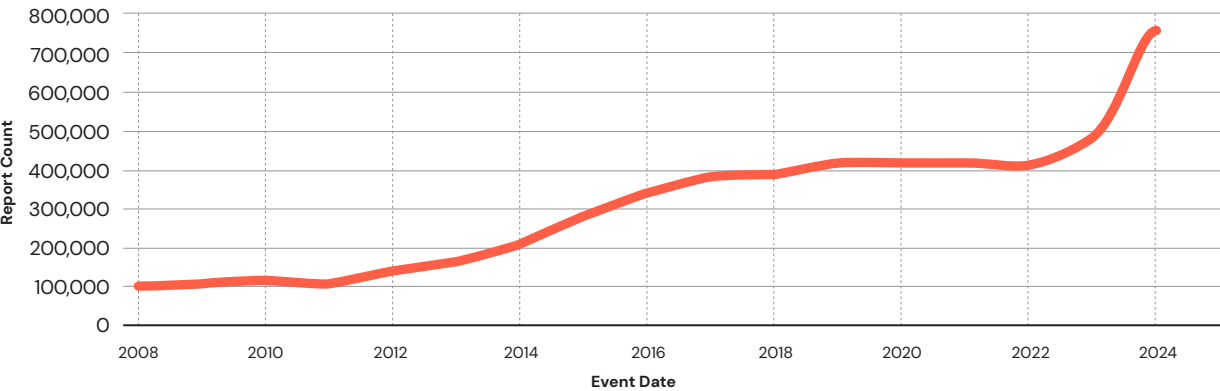
By year-end, the outcomes were clear. CHPSO’s network had grown significantly — in 2024, membership expanded to **664 facilities** (from **490 facilities** in 2023).

Figure 1. Number of CHPSO Members



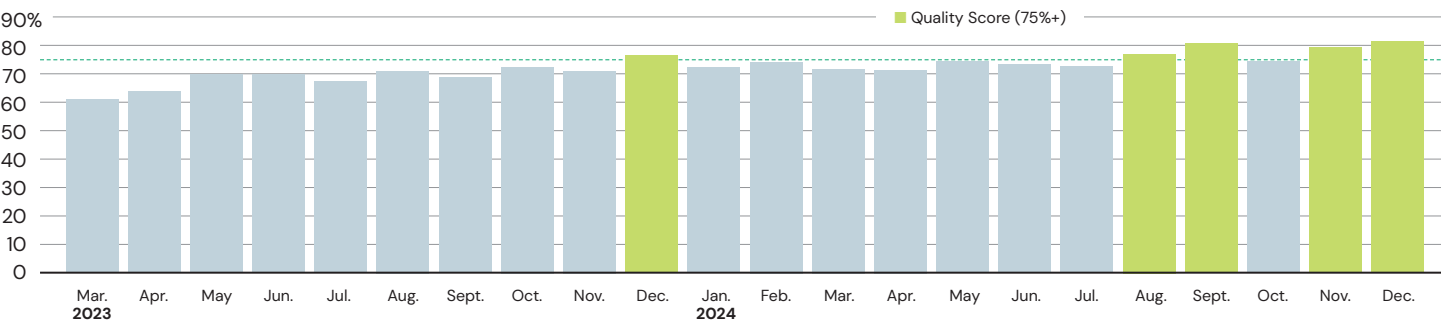
Even more impressively, quality improved, as detailed in the following charts. Total records submitted in 2024 exceeded **763,000**, compared to 478,411 the previous year — meaning **60% more data** were captured.

Figure 2. Report Volume



Average data quality rose from **67.6%** in 2023 to **74.5%** in 2024 — a nearly seven-point improvement in overall data quality. In 2023, only one month saw a data quality score of 75% or higher (representing high-quality data). In 2024, four months met that mark:

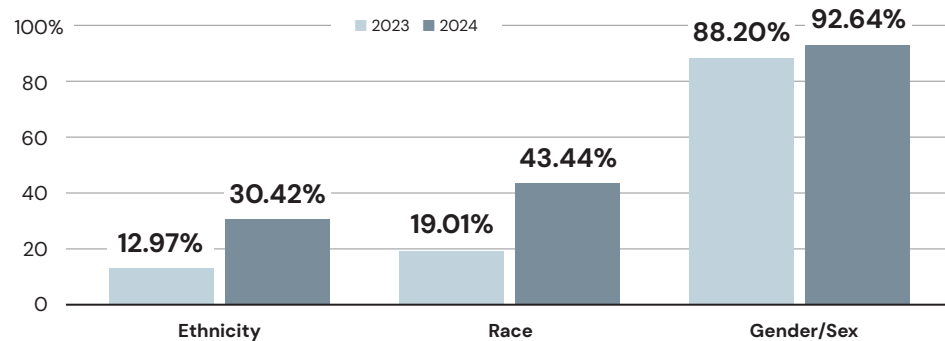
Figure 3. Overall Score by Submission Month & Year



Demographic data reporting also increased:

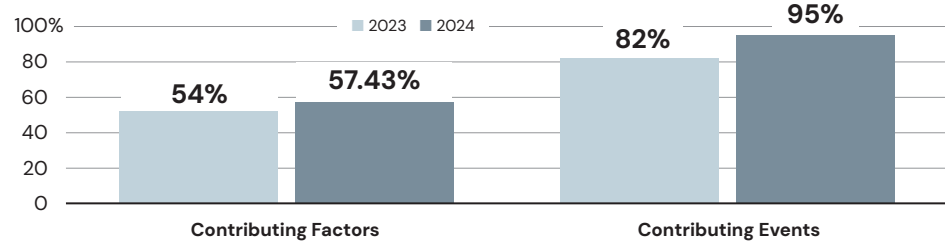
- Ethnicity was reported in 30.42% of records in 2024, compared to 12.97% of records in 2023 — more than double.
- Race was reported in 43.44% of records in 2024, compared to 19.01% of records in 2023 — also an improvement of more than double.
- Gender/sex was reported in 92.64% of records in 2024, compared to 88.2% in 2023.

Figure 4. Demographic Data Reporting



Reporting contributing factors also trended upward in 2024, at 57.43% compared to 54% in 2023, as did event category reporting, which hit 95% in 2024 (up from 82% in 2023).

Figure 5. Contributing Factors



Improving Data Quality Through Collaboration

Improving data quality within CHPSO required more than just technical solutions — it also required meaningful collaboration. By involving members early, offering user-friendly tools, and minimizing the reporting burden through training and platform improvements, CHPSO created a process that respected members’ time and made engagement easier. Together, CHPSO and its members have built a collaborative platform that enhances the shared goal of delivering high-quality patient care.

Recurring Misses: Emerging Patterns in Diagnostic Errors

Vivian Eusebio, RN, PHN, MBA,
Patient Safety Clinical Advisor

KEY TAKEAWAYS

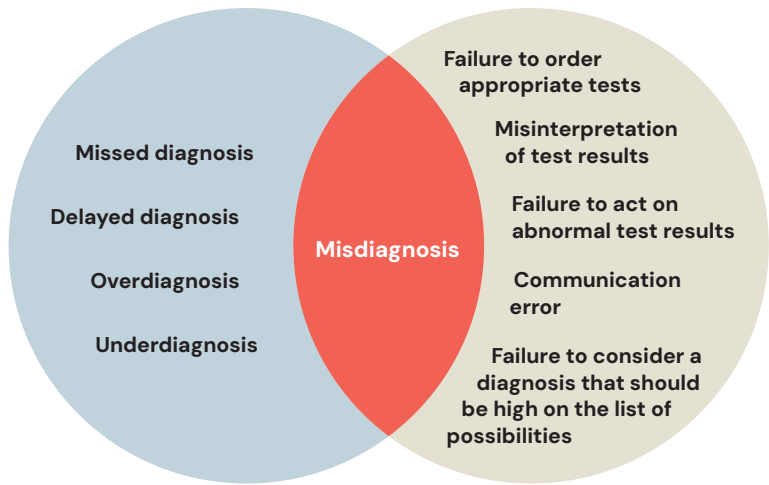
- **Diagnostic errors are not random events — they follow distinct, predictable pathways shaped by clinical presentation, setting, and patient gender.**
- **Data showed:**
 - Clinical assessment gaps were the most frequent cause of diagnostic errors and led to the highest proportion of serious harm.
 - 89.7% of extended care events were linked to serious harm, spotlighting a key intervention opportunity.
 - Women faced five times greater cognitive bias in physical symptom cases, while men were more often affected by assessment gaps and suffered more serious harm.
- **Hospitals have many opportunities to reduce the incidence of diagnostic errors, including by improving radiology practices in acute care, strengthening pain assessment protocols, addressing gender-based vulnerabilities, and tracking domain-specific metrics to guide continuous improvement.**

Overview

Accurate diagnoses are the heart of providing high-quality patient care. And yet too often, providers report missed diagnoses or misdiagnoses that result in patient harm. While researchers classify these as “diagnostic errors,” health care professionals often refer to concepts like “tunnel vision” or “premature anchoring” when describing these events; both concepts reflect the cognitive biases and systemic failures that compromise patient safety.

CHPSO analyzed patient safety reports containing the terms “misdiagnosis,” “misdiagnose,” or “misdiagnosed” to uncover patterns and correlations that could inform targeted improvements. Using the methodology detailed on [page 14](#), which outlines CHPSO’s text navigation techniques and diagnostic error classification criteria, CHPSO identified 222 diagnostic error events from 2017 to 2024.

Diagnostic Errors



Diagnostic Error Types and Associated Harm

- Missed diagnoses were more frequently linked to serious harm than misdiagnoses (Table 1). Of the 222 events:
- 51.4% were misdiagnoses, with 18.5% resulting in serious harm (severe harm and death combined).
 - 43.7% were missed diagnoses, with 22.5% resulting in serious harm.
 - Missed diagnoses were more likely to result in moderate to serious harm (92.8%), compared to misdiagnoses (69.3%).

Table 1. Diagnostic Error Types By Harm

Diagnostic Type	Severe Harm	Moderate Harm	Mild Harm	No Harm	Unknown	Death	Total
Misdiagnosis	41 (36.0%)	38 (33.3%)	27 (23.7%)	6 (5.3%)	2 (1.8%)	0 (0.0%)	114 (51.4%)
Missed Diagnosis	49 (50.5%)	40 (41.2%)	4 (4.1%)	2 (2.1%)	1 (1.0%)	1 (1.0%)	97 (43.7%)
Delayed Diagnosis	4 (66.7%)	1 (16.7%)	0 (0.0%)	0 (0.0%)	1 (16.7%)	0 (0.0%)	6 (2.7%)
Underdiagnosis	2 (40.0%)	1 (20.0%)	2 (40.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	5 (2.3%)
Total	96 (43.2%)	80 (36%)	33 (14.9%)	8 (3.6%)	4 (1.8%)	1 (0.5%)	222

Diagnostic Errors by Care Location

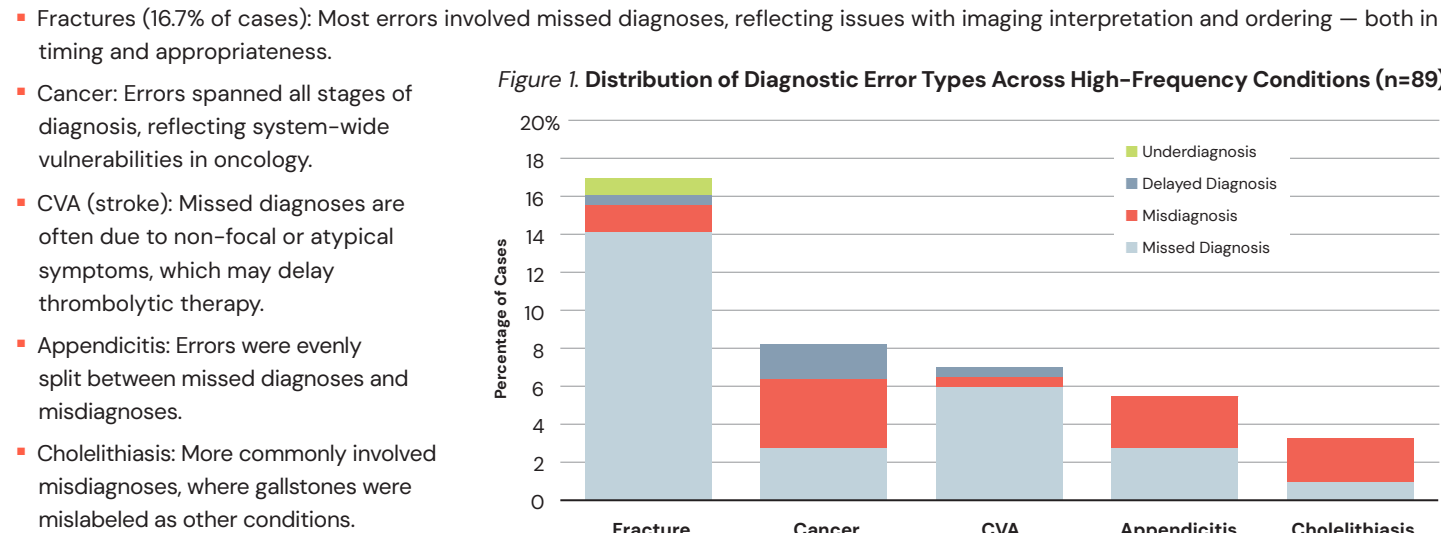
Emergency departments were the most common setting for diagnostic errors, accounting for 64.9% of all cases. The remaining incidents occurred across ambulatory settings and specialized areas.

Table 2. Location Distribution of Diagnostic Error Cases

Location	# of Cases	% Total
Emergency department	144	64.9%
Unknown	17	7.7%
Outpatient care area	14	6.3%
Operating room or procedure area (e.g. cardiac catheter lab endoscopy area) including post-anesthesia care unit or recovery area	9	4.1%
Urgent care	9	4.1%
Inpatient general care area (e.g. medical/surgical unit)	6	2.7%
Labor and delivery	6	2.7%
Laboratory including pathology department	6	2.7%
Other area within the facility	5	2.3%
Radiology/imaging department including onsite mobile units	4	1.8%
Special care area (e.g., intensive care unit, cardiac care unit, neonatal intensive care unit)	2	0.9%

Top Conditions Involved in Diagnostic Errors

Figure 1 illustrates diagnostic error distribution across the five most common conditions: fracture, cancer, cerebrovascular accident (CVA), appendicitis, and cholelithiasis.



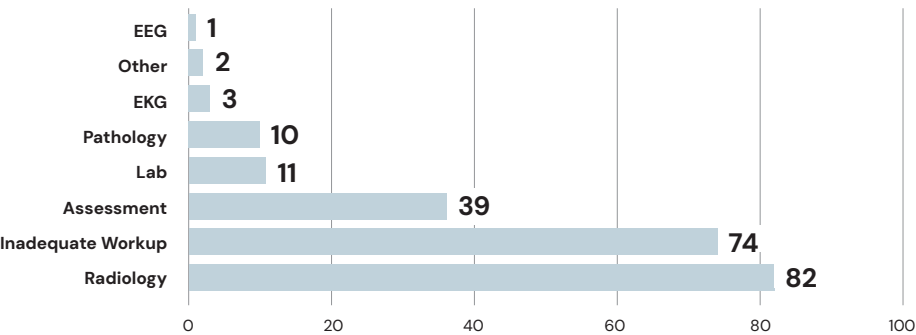
Dissecting Diagnostic Errors

Figure 2 highlights the breakdown of diagnostic errors by domain:

- Radiology (36.9%)
- Inadequate Workup (33.3%)
- Assessment (17.6%)

These domains align with findings in malpractice claims and diagnostic error literature.^{1 2 3}

Figure 2. Distribution of Diagnostic Errors by Primary Failure Point Domain (n=222)



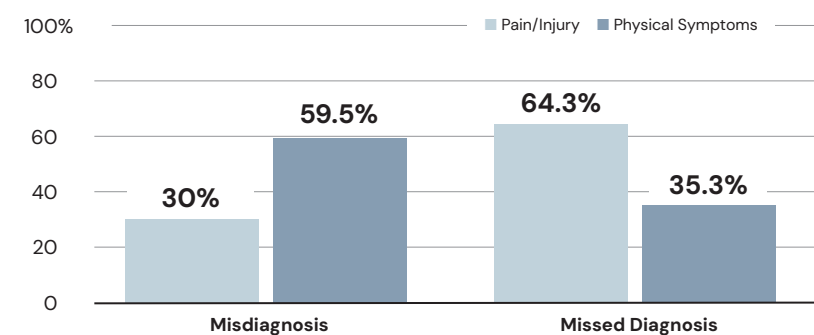
Errors by Initial Presentation

Figure 3 reveals striking contrasts:

- Patients with pain or injury were more likely to experience missed diagnoses (64.3% vs. 30%).
- Patients presenting with physical symptoms were more likely to experience misdiagnoses (59.5% vs. 35.3%).

This may reflect a premature closure bias in pain cases and a tendency to overcommit to early diagnoses during the evaluation of physical symptom presentations.

Figure 3. Diagnostic Error Types by Initial Patient Presentation (n = 186)



1 https://www.rmfm.harvard.edu/News-and-Blog/Newsletter-Home/News/2020/SPS-December-Diagnosing-the-Malpractice-Risks-for-Radiologists?utm_source=chatgpt.com

2 https://business.libertymutual.com/wp-content/uploads/2022/05/62_5416_LM_IS_RiskManagement-Implications-Missed_Incorrect_Delayed-Diagnosis_Whitepaper.pdf?utm_source=chatgpt.com

3 https://www.nlmic.com/blog/lapses-in-the-diagnostic-process-can-lead-to-liability-claim/?utm_source=chatgpt.com

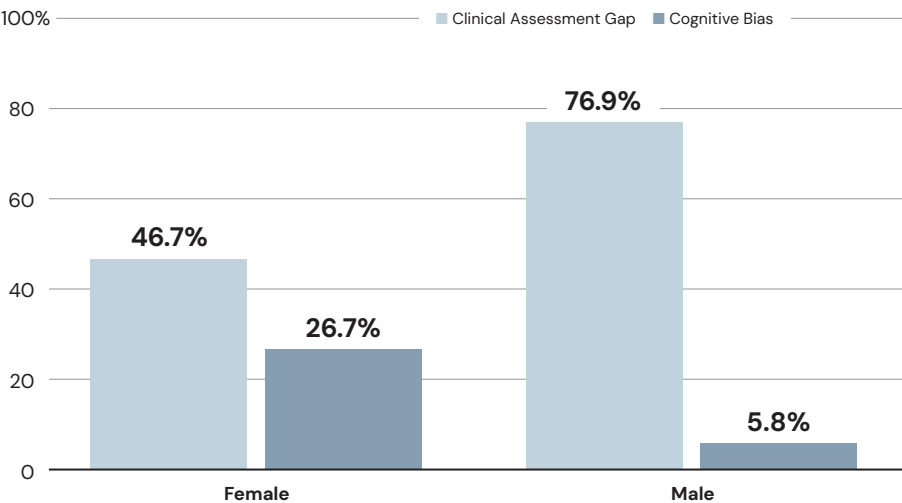
Gender Disparities in Diagnostic Error Types

Figure 4 explores the variance in error types by gender:

- Women presenting with physical symptoms experienced cognitive bias at nearly five times the rate of men (26.7% vs. 5.8%).
- Men had a higher rate of clinical assessment gaps (76.9% vs. 46.7%).
- Despite representing fewer cases, men suffered an 8.1 percentage point higher rate of serious harm (48% vs. 39.8%).

These trends suggest clinician bias, the influence of gender communication dynamics, and differing expectations in clinical evaluations.

Figure 4. Provider Error Types by Patient Gender for Physical Symptoms (n = 112)



Process Breakdown Patterns

Error types were linked to distinct breakdowns:

- Radiology: Mostly tied to test ordering and interpretation (89%)
- Inadequate Workups: Rooted in initial assessment failures (79.7%)

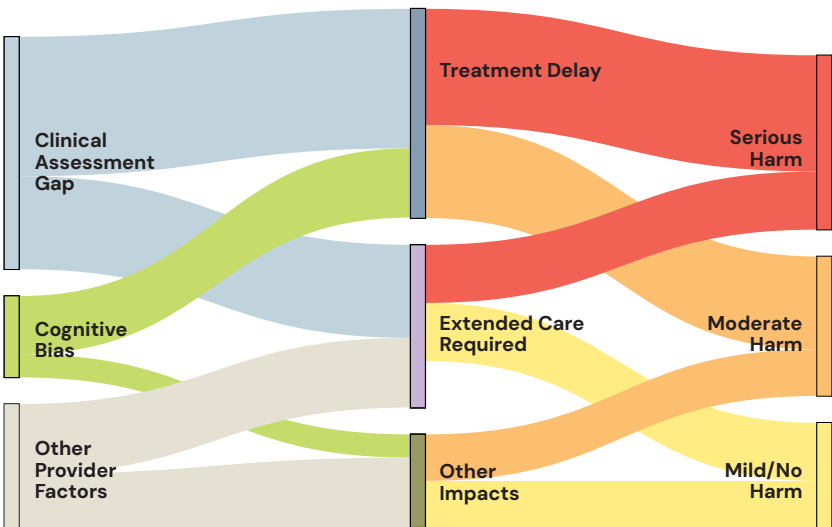
These divergent patterns suggest that radiology errors often arise from challenges such as delays in ordering, selection of inappropriate imaging, or misinterpretation. In contrast, inadequate workups tend to originate earlier in the diagnostic process, where incomplete histories or overlooked red flags hinder a thorough initial evaluation.

Provider Errors, Impacts, and Harm

Figure 5 shows how provider error types (clinical assessment gaps, cognitive bias, and other factors) lead to intermediate impacts (e.g., treatment delays or extended care), resulting in different levels of harm:

- Clinical assessment gaps are the most frequent and lead to the highest proportion of serious harm.
- Treatment delays are the most harmful pathway.
- Cognitive bias also contributes significantly to delays and harm.

Figure 5. Sankey Diagram of Provider Error Types → Intermediate Impacts → Patient Harms



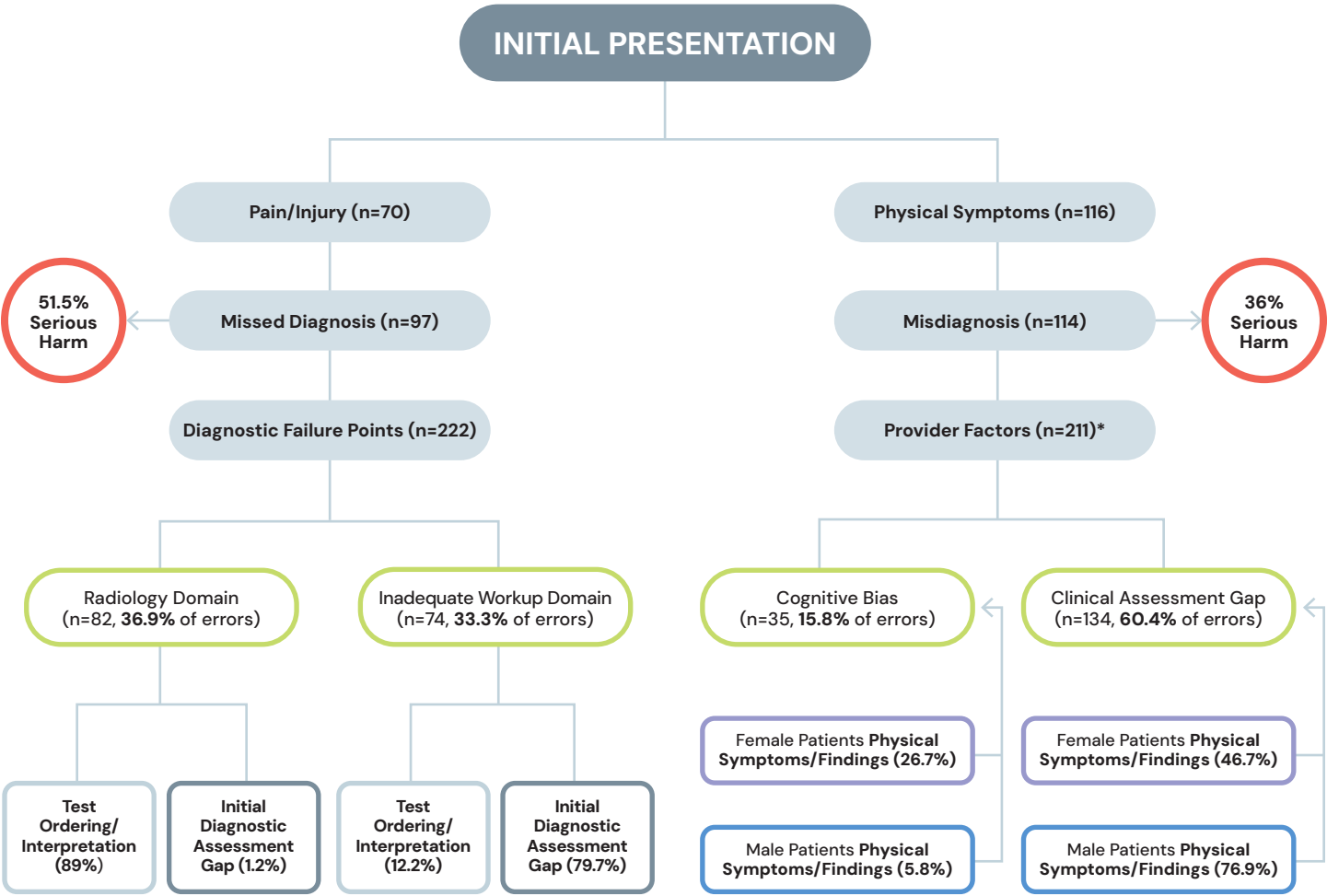
Mapping Diagnostic Pathways

Figure 6 synthesizes key insights:

- Pain/injury cases most often lead to missed diagnoses.
- Physical symptoms more frequently result in misdiagnoses.

The most critical error pathway (Inadequate Workup → Initial Assessment Gap → Missed Diagnosis) accounts for 22.7% of all serious harm cases. These are predictable, recurring failures that can be targeted with interventions.

Figure 6. Diagnostic Error Pathways
Major pathways in diagnostic errors (n=222)



*Excludes gender categories: Other and Unknown

Recommendations

Based on the diagnostic error pathways analysis, the most critical system failures can be addressed by:

- **Improving radiology practices in acute care**
 - Ensure dedicated radiologist coverage in emergency departments.
 - Implement next-day secondary reviews with priority flags.
 - Use closed-loop communication systems for discrepancy follow-up.
 - Provide structured preliminary tools for non-radiologists.
- **Strengthening pain assessment protocols**
 - Incorporate pain assessment education into training.
 - Standardize protocols for pain/injury presentations.
 - Use decision support systems for high-risk presentations.
- **Addressing gender-based vulnerabilities**
 - Reduce cognitive bias in evaluations of women.
 - Minimize assessment gaps in male patients.
 - Monitor gender disparities in harm outcomes.
- **Tailoring improvements to areas with the greatest incidence of failure**
 - For radiology interventions, focus on timely diagnostic test ordering and appropriate test selection, and increase interpretation quality.
 - For workup, target early assessment gaps.
 - Track domain-specific metrics to guide continuous improvement.

Conclusion

Diagnostic errors are not random events — they follow distinct, predictable pathways shaped by clinical presentation, setting, and patient gender.

Summary of Findings

- Pain/injury most often leads to missed diagnoses (64.3%).
- Physical symptoms more frequently result in misdiagnoses (59.5%).
- Radiology errors mostly stem from diagnostic test issues (89%).
- Inadequate workups relate to assessment lapses (79.7%).
- Clinical assessment gaps drive nearly 70% of treatment delays, which represents the most dangerous pathway to harm.
- 89.7% of extended care events are linked to serious harm, spotlighting a key intervention opportunity.
- Women face five times greater cognitive bias in physical symptom cases.
- Men are more often affected by assessment gaps and suffer more serious harm.

By targeting these vulnerabilities, health systems can implement pathway-based reforms to improve diagnostic accuracy, enhance equity, and protect patients from preventable harm.

Methodology

Using CHPSOData's advanced text analytics, 1,553 event reports containing the keywords "misdiagnosis," "misdiagnose," or "misdiagnosed" were identified, spanning March 1994 to July 2024.

The analysis followed a two-phase process:

- **Phase One:** A high-level triage of all 1,553 reports using defined inclusion/exclusion criteria. Each report was manually reviewed and categorized based on relevance to diagnostic error.
- **Phase Two:** Focused on the 222 qualifying reports dated from 2017 to 2024. These events were individually summarized to capture diagnostic failures, clinical context, and care setting. This cohort formed the basis for in-depth analysis.

A total of 1,331 reports were excluded based on criteria ensuring clinical relevance and clarity. Exclusion categories included:

- Assessment issues unrelated to diagnostic error
- Treatment-only events without diagnostic failures
- Cases with conflicting risk findings
- Reports lacking sufficient clinical detail
- Duplicate or administrative reports
- Events unrelated to diagnosis, despite keyword match
- Complex medicolegal cases with indeterminate clinical issues

This filtering ensured a focused dataset of clearly defined diagnostic error events with adequate context for reliable coding and pattern analysis. The 222 final events were normalized for formatting consistency, supporting valid comparisons and data synthesis.

Analytical Framework and Coding Categories

To structure the evaluation, a multi-dimensional coding scheme was applied to each diagnostic error event. Components included:

- **Detection Method** – How the error was discovered (e.g., second opinion, test follow-up)
- **Initial Presentation** – Patient symptoms at first contact
- **Severity/Impact** – Clinical consequences (e.g., delays, complications)
- **Provider Factors** – Issues in clinician reasoning or communication
- **Diagnostic Process Breakdown** – Failures in workflow (e.g., test interpretation, coordination)
- **Patient Characteristics** – Factors like age, comorbidities, communication ability
- **Final Diagnosis** – The correct, but missed or delayed, condition
- **Contributing Factors** – Systemic or environmental contributors
- **Diagnostic Type** – Categorized as missed, delayed, overdiagnosis, or underdiagnosis
- **Domain Failure Point** – Clinical domain of failure (e.g., radiology, workup, assessment)

This framework enabled consistent case coding and supported the identification of cross-cutting trends, vulnerabilities, and recurring failure points across the diagnostic process.

Study Limitations

This study is subject to several limitations:

- It is based on voluntarily submitted reports, which may underrepresent actual diagnostic errors.
- Report narratives varied in completeness, affecting verification and consistency.
- The retrospective nature and reliance on keyword filtering may have missed relevant cases or included borderline ones.
- Despite manual review, interpretation of clinical narratives is inherently subjective.
- The sample size, though suitable for qualitative insights, limits statistical generalizability.

Nonetheless, this approach yielded valuable insights. Several findings align with prior studies, while new patterns — such as links between presentation type and error pathway and gender-based diagnostic disparities — offer actionable opportunities for targeted improvement.

From Signal to Safety: CHPSO’s Signal Detection Program Improves Patient Care, Staff Well-Being, and System Reliability

Kamali Jones, MSN, RN, PHN,
AG-ACCNS
Patient Safety and Reliability
Clinical Advisor

KEY TAKEAWAYS

- **Persistent safety risks in 2024 included workplace violence, unclear communication across hospital departments, and poor care transitions.**
- **Hospitals must strengthen workplace safety by implementing clear zero-tolerance policies that include well-defined protocols for removing threats and involving law enforcement when necessary.**
- **Hospitals should examine internal communication practices to ensure clarity across departments, particularly involving interactions with environmental services or teams handling medications.**

Overview

In health care, most adverse events do not occur spontaneously — they are often preceded by subtle but critical signals that indicate underlying risks. These signals accumulate over time, often going unnoticed until after a patient is harmed. By monitoring and evaluating these “near misses,” hospitals can mitigate or prevent future serious harm.

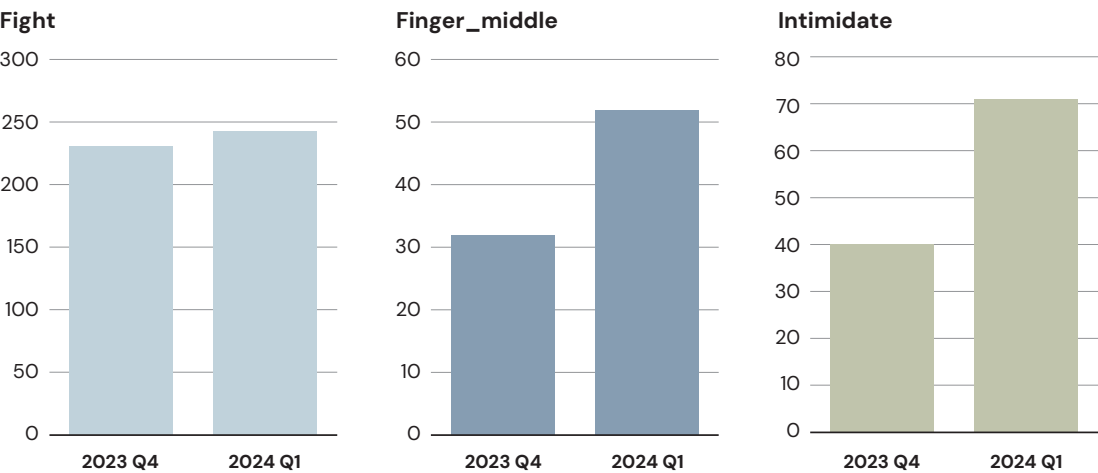
CHPSO’s Sentinel Signal Detection Program supports these efforts by providing hospitals with actionable insights uncovered from dissecting trends across member-submitted data. The system automatically detects abnormal changes (i.e., signals) in the incidence of terms detected in CHPSO patient safety reports. Every quarter, HQI aggregates these signals to provide a statewide perspective.

By following risks in CHPSO signal detection, organizations can intervene early and prevent patient harm.

Learnings from 2024

Workplace Violence

In both the first and fourth quarters of 2024, workplace violence surged. Hospitals in Q1 flagged increasing workplace violence — including patient aggression, staff-on-staff bullying, and visitor altercations — as a major disruptor of care. The terms reported for Q1 reflected this trend; hospital reports included “fight,” “finger_middle,” and “intimidate” more frequently than in 2023:



In Q3 2024, indicators of patient agitation over misplaced belongings increased, likely driven by inadequate staff training and communication on proper inventory of patient items (see “[Staff Communication](#)” section for more insights). Data also pointed to deteriorating workplace culture resulting from confusion over responding to intimate partner violence, signaled by increases in use of the words “confusion” and “secure,” shown at right.

ACTIONABLE INSIGHT: Hospitals should consider enhanced workplace safety policies, including clearer zero-tolerance enforcement. Additionally, hospitals must ensure direct care staff know precisely when and how to involve law enforcement during escalating patient or visitor behavior.

Confusion/Secure

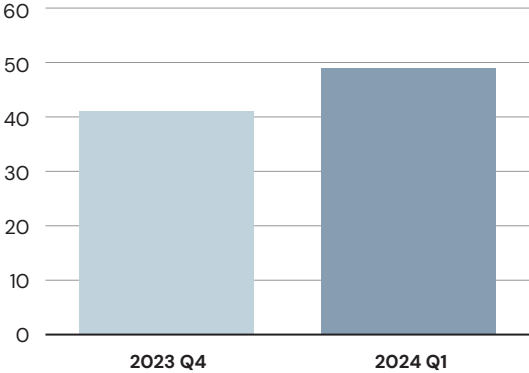


Ectopic Pregnancies

In Q1 2024, hospitals saw a concerning rise in reported ectopic pregnancies — an obstetric emergency that can rapidly become life-threatening if not identified and treated without delay. These cases demand swift, coordinated team response due to the high risk of fallopian tube rupture and internal hemorrhage. The surge may be linked to evolving hospital service models, where patients must travel greater distances for timely obstetric care.

ACTIONABLE INSIGHT: Hospitals should implement clear, rehearsed emergency protocols for ectopic pregnancies, including simulation drills and streamlined emergency department to obstetric handoff pathways for rapid surgical intervention.

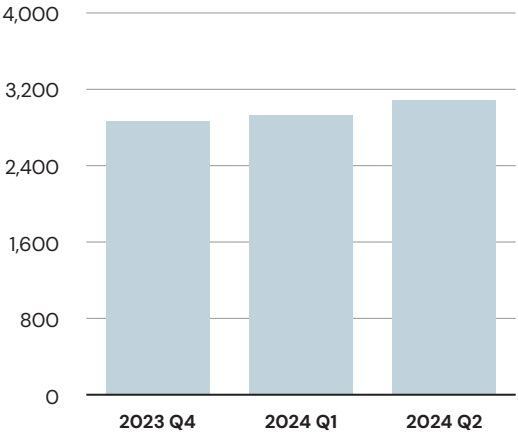
Ectopic Pregnancies



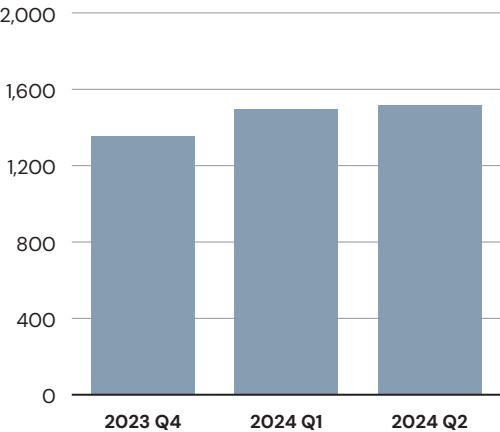
Patient Falls

2024 data reflect increases in long-standing hazards: falls during toileting, uncoordinated transfers, and dangerous discharges without handoff. Terms like “department” and “instruction” increased in both the first and second quarters, pointing to hazards in care transition that stem from ineffective collaboration among teams:

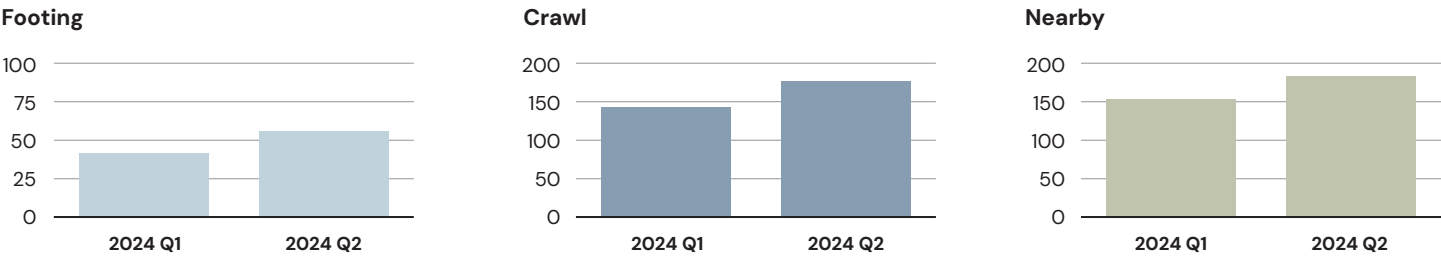
Department



Instruction

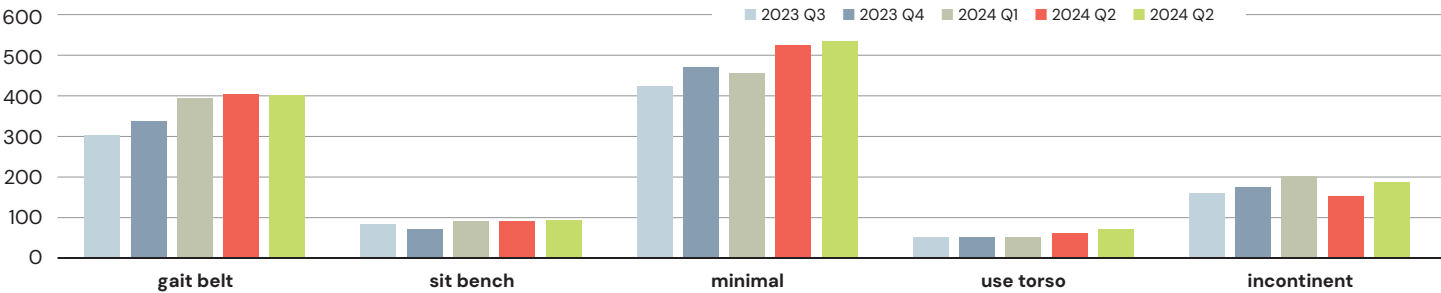


In the second quarter, the terms “footing,” “crawl,” and “nearby” signaled an increase in falls, often linked to when patients were left unsupervised for privacy (such as during toileting and care transitions):



Therapy-related falls also increased, demonstrated by the heightened frequency of the words “gait belt,” “sit bench,” “minimal,” “user torso,” and “incontinent.”

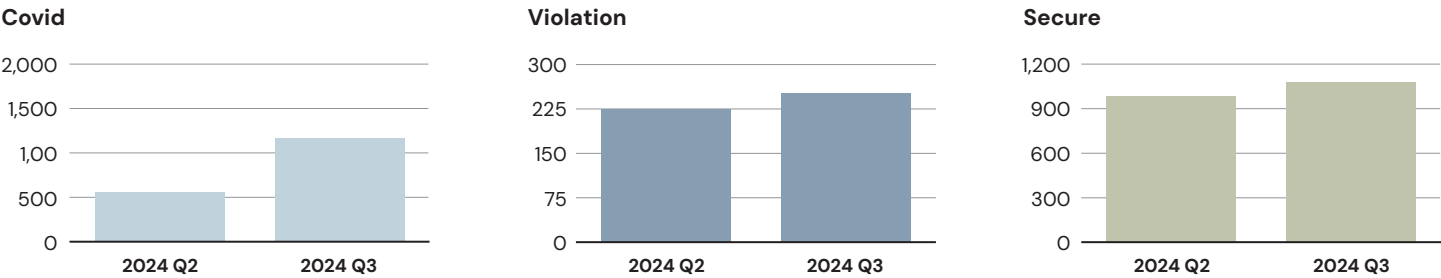
Increases in Therapy-Related Language



ACTIONABLE INSIGHT: Hospitals should clearly communicate patient mobility status across teams to guide therapy timing.

Staff Communication

Throughout 2024, members reported communication breakdowns. Some — like medication/device-related errors, particularly in perioperative and outpatient areas — signaled broader, systemic gaps in teamwork and coordination. Others stemmed from inconsistent or poorly executed COVID protocols; for example, managers and staff either failed to stay home when required or exposed others at work, leading to further illness and staff calling out sick. These gaps in protocol planning and execution undermined infection control and worsened staffing challenges. Terms like “covid” and “violation” signaled this concern:

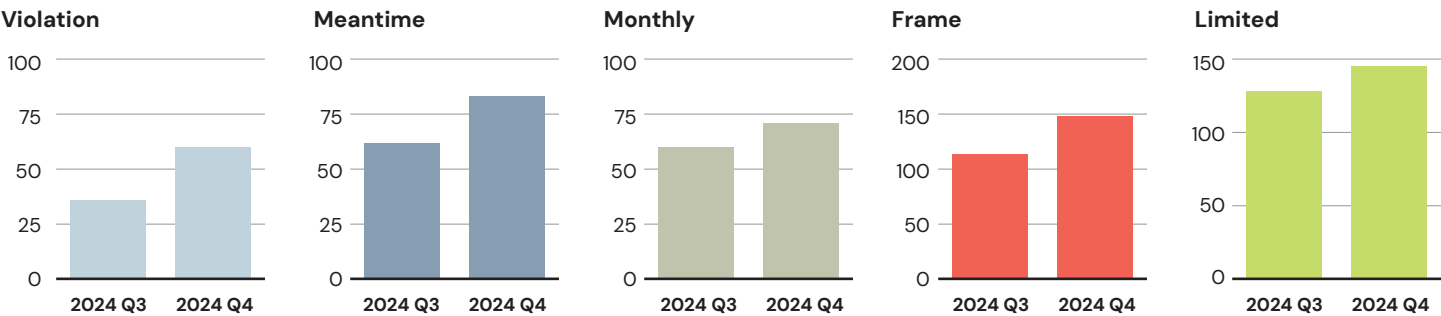


By Q4 2024, signals pointed to systemic coordination failures:

- Conflict with environmental services that delayed discharges
- Unclear zero-tolerance enforcement for violent patients
- Patients who lacked capacity leaving against medical advice

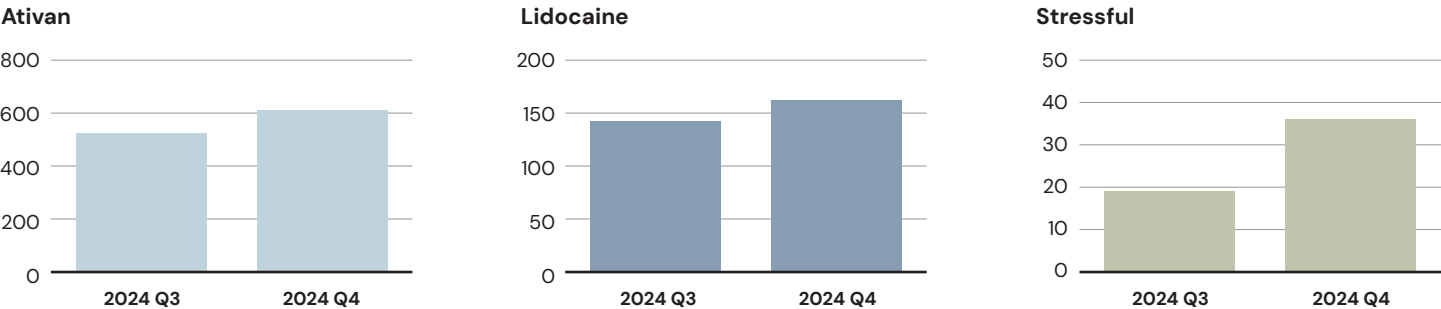
- Medication discrepancies that revealed drug diversion risks
- C. diff exposure linked to incomplete records and untrained staff
- Night shift nurses showed gaps in high-alert lab procedures

These issues were signaled by reported terms that infer time periods or duration, such as “30min,” “meantime,” “monthly,” “frame” (i.e., “time frame”), and “limited.” These terms indicated issues with delays in care due to documentation or communication:



Some challenges, like staff conflicts with environmental services — which slows room turnover, causing patient bottlenecks, discharge delays, and biohazard risks — are known problems that may stem from differences in training, policies, and reporting structures between contract and employed staff. Others, like knowledge gaps between day and night shifts, reflect a need for time-sensitive protocol clarity; they must be corrected in the moment in order to prevent patient harm.

These communication breakdowns had very real clinical impacts on patients. In the latter half of 2024, increased prevalence of words like “ativan” and “lidocaine” (medications used when a patient’s condition is deteriorating quickly), as well as the characterization “stressful,” revealed an increase in nerve-racking or unexpected clinical events.



ACTIONABLE INSIGHT: Whether stemming from lack of training, unclear policies, or inconsistencies across shifts, finding the root of these breakdowns — and correcting problems — is critical to ensuring safe patient care.

From Signal Detection to Hospital Action

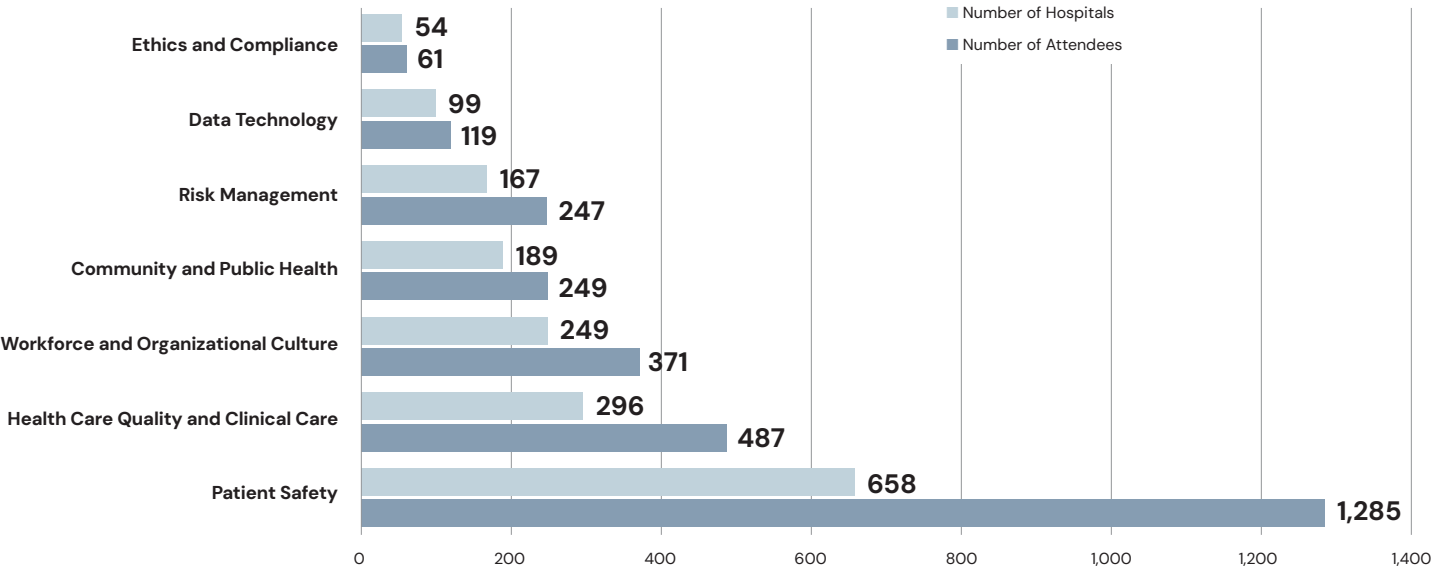
Throughout 2024, CHPSO’s quarterly signal detection findings revealed persistent and evolving safety risks that impacted patient care, staff well-being, and system reliability. But signal detection is more than just a data review — it’s a leadership advantage.

When used intentionally, it equips clinical teams with foresight into where patient safety risks may be silently taking shape. Clinical leaders can use these insights to proactively investigate whether similar risks are emerging in their own organizations. By leveraging statewide data, hospitals can act quickly and locally, shifting from reactive problem-solving to targeted prevention — driving smarter decisions and safer outcomes.

A Look Back at CHPSO Safe Tables and Webinars

Safe Tables provide a confidential and privileged setting for members to discuss cases on pre-selected topics, while CHPSO webinars offer a collaborative learning environment for members and non-members alike. These forums are designed to empower attendees to bring back valuable lessons and resources to their health care organizations.

2024 CHPSO Events by Topic



Note: Attendance figures exclude participation in other CHPSO educational events, such as the HQI Annual Conference.

What Attendees Say

“These presentations provide great educational information and so thankful I am able to participate.”

Cheryl Moir, Marin Health

“First-hand experiences are always more powerful motivators. This was an extremely powerful motivator for us, as safety professionals, to work harder to get to zero harms. Well done.”

Tracy Copher, Lifepoint Health

“Gained some great insights and ideas to bring back to my organization. I particularly liked the idea of ‘No Harm Recognition Awards.’”

Vanessa Lindsay-Buonauro, Hoag Hospital

“This presentation was great. CHPSO always has interesting and well-varied topics.”

Gudrun Reiter-Hiltebrand, St. Joseph Health

CHPSO Member Listing

Member	System Relationship	City	State
Adventist Health	Adventist Health	Roseville	California
Adventist Health and Rideout	Adventist Health	Marysville	California
Adventist Health Bakersfield	Adventist Health	Bakersfield	California
Adventist Health Clear Lake	Adventist Health	Clearlake	California
Adventist Health Delano	Adventist Health	Delano	California
Adventist Health Glendale	Adventist Health	Glendale	California
Adventist Health Hanford	Adventist Health	Hanford	California
Adventist Health Howard Memorial	Adventist Health	Willits	California
Adventist Health Lodi Memorial	Adventist Health	Lodi	California
Adventist Health Mendocino Coast	Adventist Health	Fort Bragg	California
Adventist Health Reedley	Adventist Health	Reedley	California
Adventist Health Selma	Adventist Health	Selma	California
Adventist Health Simi Valley	Adventist Health	Simi Valley	California
Adventist Health Sonora	Adventist Health	Sonora	California
Adventist Health Sonora - Fairview	Adventist Health	Sonora	California
Adventist Health Specialty Bakersfield	Adventist Health	Bakersfield	California
Adventist Health St. Helena	Adventist Health	Saint Helena	California
Adventist Health Tehachapi Valley	Adventist Health	Tehachapi	California
Adventist Health Tulare	Adventist Health	Tulare	California
Adventist Health Ukiah Valley	Adventist Health	Ukiah	California
Adventist Health Vallejo	Adventist Health	Vallejo	California
Adventist Health White Memorial	Adventist Health	Los Angeles	California
AHMC Anaheim Regional Medical Center	AHMC Healthcare Inc.	Anaheim	California
AHMC Healthcare, Inc.	AHMC Healthcare, Inc.	Alhambra	California
AHMC Seton Medical Center	AHMC Healthcare Inc.	Daly City	California
AHMC Seton Medical Center Coastsides	AHMC Healthcare Inc.	Moss Beach	California
Alameda Health System	Alameda Health System	Oakland	California
Alameda Hospital	Alameda Health System	Alameda	California
Alhambra Hospital Medical Center	AHMC Healthcare Inc.	Alhambra	California
Alta Bates Summit Medical Center	Sutter Health	Oakland	California
Alta Bates Summit Medical Center - Alta Bates Campus	Sutter Health	Berkeley	California
Alta Bates Summit Medical Center - Herrick Campus	Sutter Health	Berkeley	California
Alta Bates Summit Medical Center - Summit Campus	Sutter Health	Oakland	California
Alta Bates Summit Medical Center - Summit Campus, Summit	Sutter Health	Oakland	California
Alta Hospital System, LLC	Alta Hospitals System, LLC	Culver City	California
American River Residential Services	Crestwood Behavioral Health	Carmichael	California
AMG Beverly	MFM Health	Beverly	Massachusetts
Anaheim Global Medical Center	KPC Healthcare, Inc.	Anaheim	California
Antelope Valley Health Center	Los Angeles County Department of Health Services	Lancaster	California
Antelope Valley Medical Center		Lancaster	California
Arrowhead Regional Medical Center		Colton	California
Arroyo Grande Community Hospital	CommonSpirit Health	Arroyo Grande	California
Bailey-Boushays House & Clinics	CommonSpirit Health	Seattle	Washington
Bakersfield Behavioral Healthcare Hospital	Signature Healthcare Services, LLC	Bakersfield	California
Bakersfield Memorial Hospital	CommonSpirit Health	Bakersfield	California
Ballard Rehabilitation Hospital	Vibra Healthcare	San Bernardino	California
Banner Lassen Medical Center	Banner Health	Susanville	California
Barlow Respiratory Hospital		Los Angeles	California
Barton Memorial Hospital		South Lake Tahoe	California
Bear Valley Community Hospital		Big Bear Lake	California
Bellflower Health Center	Los Angeles County Department of Health Services	Bellflower	California
BHC Alhambra Hospital	Universal Health Services, Inc.	Rosemead	California
Bob Wilson Memorial Hospital	CommonSpirit Health	Ulysses	Kansas
Brazosport Regional Health System (St. Luke's)	CommonSpirit Health	Lake Jackson	Texas
Bridge Program - Bakersfield	Crestwood Behavioral Health	Bakersfield	California
Bridge Program - Fresno	Crestwood Behavioral Health	Fresno	California
Bridge Program - Pleasant Hill	Crestwood Behavioral Health	Pleasant Hill	California

Member	System Relationship	City	State
Burleson St. Joseph Health Center	CommonSpirit Health	Caldwell	Texas
Burleson St. Joseph Manor – Caldwell	CommonSpirit Health	Caldwell	Texas
California Cancer Center	Community Health System	Fresno	California
California Diagnostic Imaging Center	Emanate Health	Glendora	California
California Hospital Medical Center	CommonSpirit Health	Los Angeles	California
California Pacific Medical Center	Sutter Health	San Francisco	California
California Pacific Medical Center – California Campus	Sutter Health	San Francisco	California
California Pacific Medical Center – Davies Campus	Sutter Health	San Francisco	California
California Pacific Medical Center – Mission Bernal Campus	Sutter Health	San Francisco	California
California Pacific Medical Center – Pacific Campus	Sutter Health	San Francisco	California
Canyon Ridge Hospital	Universal Health Services, Inc	Chino	California
Carrington Health Center	CommonSpirit Health	Carrington	North Dakota
Catalina Island Medical Center		Avalon	California
Cedars-Sinai	Cedars-Sinai Health System	Los Angeles	California
Cedars-Sinai Marina Del Rey Hospital	Cedars-Sinai Health System	Marina Del Rey	California
Centinela Hospital Medical Center	Prime Healthcare Services	Inglewood	California
CHA Hollywood Presbyterian Medical Center		Los Angeles	California
Champion Healing Center	Crestwood Behavioral Health	Lompoc	California
Chandler Regional Medical Center	CommonSpirit Health	Chandler	Arizona
Chapman Global Medical Center	KPC Healthcare, Inc.	Orange	California
CHI Memorial Hospital – Chattanooga	CommonSpirit Health	Chattanooga	Tennessee
CHI Memorial Hospital – Fort Oglethorpe	CommonSpirit Health	Fort Oglethorpe	Georgia
CHI St. Alexius Health – Bismarck	CommonSpirit Health	Bismarck	Texas
CHI St. Alexius Health – Garrison	CommonSpirit Health	Garrison	Texas
CHI St. Alexius Health – Turtle Lake	CommonSpirit Health	Turtle Lake	Texas
CHI St. Luke's Health Baylor Med Ctr	CommonSpirit Health	Houston	Texas
CHI St. Vincent – Morrilton	CommonSpirit Health	Morrilton	Arkansas
CHI St. Vincent Health Services – Little Rock	CommonSpirit Health	Little Rock	Arkansas
CHI St. Vincent Medical Center North	CommonSpirit Health	Sherwood	Arkansas
Children's Hospital of Orange County	CHOC Children's	Orange	California
Children's Hospital Los Angeles		Los Angeles	California
Chinese Hospital		San Francisco	California
Chino Valley Medical Center	Prime Healthcare Services	Chino	California
CHOC Children's	CHOC Children's	Orange	California
CHOC Children's at Mission Hospital	Rady Children's Health	Mission Viejo	California
City Hospital at White Rock	Pipeline Health	Dallas	Texas
City of Hope		Duarte	California
Clovis Community Medical Center	Community Health System	Clovis	California
Coalinga Regional Medical Center		Coalinga	California
Coast Plaza Hospital	Pipeline Health	Norwalk	California
College Medical Center	College Health Enterprises	Long Beach	California
Colusa Medical Center		Colusa	California
CommonSpirit – Holy Cross Hospital – Jordan Valley	CommonSpirit Health	Jordan	Utah
CommonSpirit – Holy Cross Hospital Davis	CommonSpirit Health	Layton	Utah
CommonSpirit – Holy Cross Hospital Jordan Valley	CommonSpirit Health	West Jordan	Utah
CommonSpirit – Holy Cross Hospital Mountain Point	CommonSpirit Health	Lehi	Utah
CommonSpirit – Holy Cross Hospital Salt Lake	CommonSpirit Health	Salt Lake City	Utah
CommonSpirit – Longmont United Hospital	CommonSpirit Health	Longmont	Colorado
CommonSpirit – Mercy – Durango	CommonSpirit Health	Durango	Colorado
CommonSpirit – Penrose Hospital	CommonSpirit Health	Colorado Springs	Colorado
CommonSpirit – St. Anthony Hospital	CommonSpirit Health	Denver	Colorado
CommonSpirit – St. Anthony North Hospital	CommonSpirit Health	Westminster	Colorado
CommonSpirit – St. Anthony Summit Hospital	CommonSpirit Health	Frisco	Colorado
CommonSpirit – St. Catherine Hospital – Dodge City	CommonSpirit Health	Dodge City	Kansas
CommonSpirit – St. Catherine Hospital – Garden City	CommonSpirit Health	Garden City	Kansas
CommonSpirit – St. Elizabeth Hospital	CommonSpirit Health	Fort Morgan	Colorado
CommonSpirit – St. Francis Hospital	CommonSpirit Health	Colorado Springs	Colorado
CommonSpirit – St. Francis Hospital – Interquest	CommonSpirit Health	Colorado Springs	Colorado
CommonSpirit – St. Mary-Corwin Hospital	CommonSpirit Health	Pueblo	Colorado
CommonSpirit – St. Thomas More Hospital	CommonSpirit Health	Canon City	Colorado
CommonSpirit Health	CommonSpirit Health	Chicago	Illinois
Community Behavioral Health Center	Community Health System	Fresno	California
Community Health System		Clovis	California
Community Hospital of Huntington Park	Pipeline Health	Huntington Park	California
Community Hospital of San Bernardino	CommonSpirit Health	San Bernardino	California
Community Hospital of the Monterey Peninsula		Monterey	California
Community Medical Centers	Community Health System	Fresno	California

Member	System Relationship	City	State
Community Memorial Health System	Community Memorial Health System	Ventura	California
Community Memorial Hospital	Community Memorial Health System	Ventura	California
Community Memorial Hospital – Ojai	Community Memorial Healthcare	Ojai	California
Community Memorial Hospital – Ventura	Community Memorial Healthcare	Ventura	California
Community Regional Medical Center	Community Health System	Fresno	California
Community Subacute and Transitional Care Center	Community Health System	Fresno	California
Continuing Care Hospital – SJH	CommonSpirit Health	Lexington	Kentucky
Corona Regional Medical Center	Universal Health Services, Inc.	Corona	California
Corona Regional Medical Center – Magnolia	Universal Health Services, Inc.	Corona	California
Cottage Health System	Cottage Health System	Santa Barbara	California
Cottage Rehabilitation Hospital	Cottage Health System	Santa Barbara	California
Cottage Rehabilitation Hospital campus of Santa Barbara Cottage Hospital	Cottage Health System	Santa Barbara	California
Crestwood Bakersfield PHF	Crestwood Behavioral Health	Bakersfield	California
Crestwood Behavioral Health, Inc	Crestwood Behavioral Health	Sacramento	California
Crestwood BHC – Bakersfield	Crestwood Behavioral Health	Bakersfield	California
Crestwood BHC – Eureka	Crestwood Behavioral Health	Eureka	California
Crestwood Center – Sacramento	Crestwood Behavioral Health	Sacramento	California
Crestwood Center – San Jose	Crestwood Behavioral Health	San Jose	California
Crestwood Center at Napa Valley	Crestwood Behavioral Health	Angwin	California
Crestwood Center PHF	Crestwood Behavioral Health	Sacramento	California
Crestwood Chula vista	Crestwood Behavioral Health	Chula Vista	California
Crestwood Hope Center	Crestwood Behavioral Health	Vallejo	California
Crestwood Manor – Fremont	Crestwood Behavioral Health	Fremont	California
Crestwood Manor – Modesto	Crestwood Behavioral Health	Modesto	California
Crestwood Manor – Stockton	Crestwood Behavioral Health	Stockton	California
Crestwood Psychiatric Health	Crestwood Behavioral Health	Carmichael	California
Crestwood Recovery & Rehabilitation Center	Crestwood Behavioral Health	Vallejo	California
Crestwood San Diego	Crestwood Behavioral Health	San Diego	California
Crestwood Solano Our House	Crestwood Behavioral Health	Vallejo	California
Crestwood Solano PHF	Crestwood Behavioral Health	Vallejo	California
Crestwood Treatment Center	Crestwood Behavioral Health	Fremont	California
Crestwood Wellness & Recovery Center	Crestwood Behavioral Health	Redding	California
Crisis Stabilization Unit Fairfield	Crestwood Behavioral Health	Fairfield	California
Crozer Chester Medical Center	Prospect Medical Holdings	Upland	Pennsylvania
Del Amo Behavioral Health System	Universal Health Services, Inc.	Torrance	California
Deran Koligian Ambulatory Care Center	Community Health System	Fresno	California
Desert Regional Medical Center	Tenet Healthcare Corporation	Palm Springs	California
Desert Valley Hospital	Prime Healthcare Services	Victorville	California
Dignity Health Medical Foundation	CommonSpirit Health	San Francisco	California
Dollarhide Health Center	Los Angeles County Department of Health Services	Compton	California
Dominican Hospital	CommonSpirit Health	Santa Cruz	California
Dreamcatchers Fairfield – Dreamcatchers Empowerment Network	Crestwood Behavioral Health	Fairfield	California
Dreamcatchers Fresno – Dreamcatchers Empowerment Network	Crestwood Behavioral Health	Fresno	California
East Los Angeles Doctors Hospital	Pipeline Health	Los Angeles	California
Eastern Connecticut Health Network	Prospect Medical Holdings	Manchester	Connecticut
Eden Medical Center	Sutter Health	Castro Valley	California
Edward R. Roybal Comprehensive Health Center	Los Angeles County Department of Health Services	Los Angeles	California
Eisenhower Medical Center		Rancho Mirage	California
El Camino Health, Mountain View		Mountain View	California
El Camino Hospital		Mountain View	California
El Camino Hospital Los Gatos	El Camino Hospital	Santa Clara	California
El Centro Regional Medical Center		El Centro	California
El Monte Comprehensive Health Center	Los Angeles County Department of Health Services	El Monte	California
Emanate Health		Covina	California
Emanate Health Foothill Presbyterian Hospital	Emanate Health	Glendora	California
Emanate Health Hospice and Home Health	Emanate Health	West Covina	California
Emanate Health Inter-Community Hospital	Emanate Health	Covina	California
Emanate Health Medical Center – Inter-Community Campus	Emanate Health	Covina	California
Emanate Health Medical Center – Queen of the Valley Campus	Emanate Health	West Covina	California
Emanate Health Partners	Emanate Health	Covina	California
Emanate Health Queen of the Valley Hospital	Emanate Health	West Covina	California
Encino Hospital Medical Center	Prime Healthcare Services	Encino	California
Enloe Behavioral Health		Chico	California
Enloe Medical Center		Chico	California
Enloe Medical Center – Cohasset Campus		Chico	California
Enloe Regional Cancer Center		Chico	California
Enloe Rehabilitation Center		Chico	California

Member	System Relationship	City	State
Fairchild Medical Center		Yreka	California
Fairmont Campus of Alameda Health System	Alameda Health System	San Leandro	California
Fallbrook Healing Center	Crestwood Behavioral Health	Fallbrook	California
Flaget Memorial Hospital	CommonSpirit Health	Bardstown	Kentucky
Foothill Family Practice Medical Group	Emanate Health	Glendora	California
Foothill Presbyterian Hospital	Emanate Health	Glendora	California
Foothill Regional Medical Center	Prospect Medical Holdings	Tustin	California
Franciscan Medical Group	CommonSpirit Health	Tacoma	Washington
Freise HOPE House	Crestwood Behavioral Health	Bakersfield	California
Fremont Medical Center campus of Rideout Memorial Hospital	Fremont-Rideout Health Group	Yuba City	California
French Hospital Medical Center	CommonSpirit Health	San Luis Obispo	California
Fresno Heart & Surgical Hospital	Community Health System	Fresno	California
Garden Grove Hospital and Medical Center	Prime Healthcare Services	Garden Grove	California
Garfield Medical Center	AHMC Healthcare Inc.	Monterey Park	California
Gateways Hospital and Mental Health Center		Los Angeles	California
General Hospital Campus of St. Joseph Hospital	St. Joseph Health	Eureka	California
George L. Mee Memorial Hospital		King City	California
Glendale Health Center	Los Angeles County Department of Health Services	Glendale	California
Glendale Memorial Hospital and Health Center	CommonSpirit Health	Glendale	California
Glendora Community Hospital	Prime Healthcare Services	Glendora	California
Glendora Hospital	College Health Enterprises	Glendora	California
Glendora Surgery Center	Emanate Health	Glendora	California
Glenn Medical Center		Willows	California
Goleta Valley Cottage Hospital	Cottage Health System	Goleta	California
Good Samaritan Hospital		Bakersfield	California
Greater El Monte Community Hospital	AHMC Healthcare Inc.	South El Monte	California
Grimes St. Joseph Health Center	CommonSpirit Health	Navasota	Texas
H. Claude Hudson Comprehensive Health Center	Los Angeles County Department of Health Services	Los Angeles	California
Harbor – UCLA Medical Center	Los Angeles County Department of Health Services	Torrance	California
Harrison Medical Center dba St. Michael Medical Center	CommonSpirit Health	Silverdale	Washington
Hazel Hawkins Memorial Hospital		Hollister	California
Healdsburg Hospital	Providence Southern California	Healdsburg	California
Hemet Valley Medical Center	KPC Healthcare, Inc.	Hemet	California
Henry Mayo Newhall Memorial Hospital		Valencia	California
Hi-Desert Medical Center	Tenet Healthcare Corporation	Joshua Tree	California
High Desert Regional Health Center	Los Angeles County Department of Health Services	Lancaster	California
Highland Campus of Alameda Health System	Alameda Health System	Oakland	California
Highland Hospital	Alameda Health System	Oakland	California
Highline Medical Center dba St. Anne Hospital	CommonSpirit Health	Burien	Washington
Hoag Hospital Irvine		Irvine	California
Hoag Hospital Irvine campus of Hoag Memorial Hospital Presbyterian		Irvine	California
Hoag Memorial Hospital Presbyterian		Newport Beach	California
Hoag Orthopedic Institute		Irvine	California
Hollywood Presbyterian Medical Center		Los Angeles	California
Hubert H. Humphrey Comprehensive Health Center	Los Angeles County Department of Health Services	Los Angeles	California
Hummingbird Healing House	Crestwood Behavioral Health	San Diego	California
Huntington Beach Hospital	Prime Healthcare Services	Huntington Beach	California
Huntington Hospital	Cedars-Sinai Health System	Pasadena	California
Idylwood Care Center – Helios Healthcare	Crestwood Behavioral Health	Sunnyvale	California
Incline Village Community Hospital	Tahoe Forest Hospital District	Incline Village	Nevada
Jerold Phelps Community Hospital		Garberville	California
JFK Memorial Medical Center	Tenet Healthcare Corporation	Indio	California
Joe Arrington Cancer Center	St. Joseph Health	Lubbock	Texas
John C. Fremont Healthcare District		Mariposa	California
John George Psychiatric Pavilion Campus of Alameda Health System	Alameda Health System	San Leandro	California
John Muir Behavioral Health Center	John Muir Health	Concord	California
John Muir Health, Concord Medical Center	John Muir Health	Concord	California
John Muir Health, Walnut Creek Medical Center	John Muir Health	Walnut Creek	California
Kāhi Mōhala Behavioral Health	Sutter Health	Ewa Beach	California
Kaweah Delta Health Care District		Visalia	California
Kaweah Delta Medical Center – South Campus		Visalia	California
Kaweah Delta Mental Health Hospital		Visalia	California
Kaweah Delta Rehabilitation Hospital		Visalia	California
Kaweah Health Medical Center		Visalia	California
Kentfield Rehabilitation & Specialty Hospital	Vibra Healthcare, LLC	Kentfield	California
Kern Medical		Bakersfield	California
Kern Valley Healthcare District		Lake Isabella	California

Member	System Relationship	City	State
Kindred Hospital – Brea	ScionHealth	Brea	California
Kindred Hospital – San Diego	ScionHealth	San Diego	California
Kindred Hospital – San Francisco Bay Area	ScionHealth	San Leandro	California
Kingsburg Healing Center	Crestwood Behavioral Health	Kingsburg	California
KPC Healthcare, Inc.	KPC Healthcare, Inc.	Orange	California
La Palma Intercommunity Hospital	Prime Healthcare Services	La Palma	California
La Puente Health Center	Los Angeles County Department of Health Services	La Puente	California
LAC+USC Medical Center	Los Angeles County Department of Health Services	Los Angeles	California
Lake Los Angeles Community Clinic	Los Angeles County Department of Health Services	Lake Los Angeles	California
Lakewood Health Center	CommonSpirit Health	Baudette	Minnesota
Lisbon Area Health Services	CommonSpirit Health	Lisbon	North Dakota
Littlerock Community Clinic	Los Angeles County Department of Health Services	Littlerock	California
Loma Linda University Children's Hospital campus of Loma Linda University Medical Center	Loma Linda University Adventist Health Sciences Center	Loma Linda	California
Loma Linda University Medical Center – Murrieta	Loma Linda University Adventist Health Sciences Center	Murrieta	California
Lompoc Valley Medical Center		Lompoc	California
Long Beach Comprehensive Health Center	Los Angeles County Department of Health Services	Long Beach	California
Long Beach Medical Center	MemorialCare Health System	Long Beach	California
Los Angeles Community Hospital at Bellflower	Prospect Medical Holdings	Bellflower	California
Los Angeles Community Hospital at Los Angeles	Prospect Medical Holdings	Los Angeles	California
Los Angeles Community Hospital at Norwalk	Prospect Medical Holdings	Norwalk	California
Los Angeles County Department of Health Services		Los Angeles	California
Los Angeles General Medical Center	Los Angeles County Department of Health Services	Los Angeles	California
Lucile Packard Children's Hospital Stanford	Stanford Health Care	Palo Alto	California
Lucile Salter Packard Children's Hospital		Palo Alto	California
Mad River Community Hospital		Arcata	California
Madison St. Joseph Health Center – Madisonville	CommonSpirit Health	Madisonville	Texas
Mammoth Hospital		Mammoth Lakes	California
Marian Regional Medical Center	CommonSpirit Health	Santa Maria	California
Marian Regional Medical Center West campus of Marian Regional Medical Center	CommonSpirit Health	Santa Maria	California
MarinHealth Medical Center		Greenbrae	California
Mark Twain Medical Center	CommonSpirit Health	San Andreas	California
Marshall Medical Cameron Park campus of Marshall Medical Center		Cameron Park	California
Marshall Medical Center		Placerville	California
Martin Luther King Jr. Community Hospital		Los Angeles	California
Martin Luther King, Jr. Outpatient Center	Los Angeles County Department of Health Services	Los Angeles	California
Mayers Memorial Hospital District		Fall River Mills	California
Memorial Hospital Los Banos	Sutter Health	Los Banos	California
Memorial Hospital of Gardena	Pipeline Health	Gardena	California
Memorial Medical Center	Sutter Health	Modesto	California
Memorial Medical Center – Livingston	CommonSpirit Health	Livingston	Texas
Memorial Medical Center – San Augustine	CommonSpirit Health	San Augustine	Texas
Memorial Medical Center of East Texas	CommonSpirit Health	Lufkin	Texas
Menifee Valley Medical Center	KPC Healthcare, Inc.	Sun City	California
Mercy General Hospital	CommonSpirit Health	Sacramento	California
Mercy Gilbert Medical Center	CommonSpirit Health	Gilbert	Arizona
Mercy Hospital – Devils Lake	CommonSpirit Health	Devils Lake	North Dakota
Mercy Hospital – Valley City	CommonSpirit Health	Valley City	North Dakota
Mercy Hospital of Folsom	CommonSpirit Health	Folsom	California
Mercy Hospital Southwest	CommonSpirit Health	Bakersfield	California
Mercy Hospitals	CommonSpirit Health	Bakersfield	California
Mercy Hospitals of Bakersfield	CommonSpirit Health	Bakersfield	California
Mercy Medical Center	CommonSpirit Health	Williston	North Dakota
Mercy Medical Center Merced	CommonSpirit Health	Merced	California
Mercy Medical Center Mount Shasta	CommonSpirit Health	Mount Shasta	California
Mercy Medical Center Redding	CommonSpirit Health	Redding	California
Mercy Medical Center Roseburg	CommonSpirit Health	Roseburg	Oregon
Mercy Medical Pavilion campus of Mercy Medical Center	CommonSpirit Health	Merced	California
Mercy San Juan Medical Center	CommonSpirit Health	Carmichael	California
Methodist Hospital of Sacramento	CommonSpirit Health	Sacramento	California
MFM Health – Danvers	MFM Health	Danvers	Massachusetts
MFM Health – Middleton	MFM Health	Middleton	Massachusetts
Mid Valley Comprehensive Health Center	Los Angeles County Department of Health Services	Van Nuys	California
Miller Children's Hospital Long Beach	MemorialCare Health System	Long Beach	California
Miller Children's & Women's Hospital Long Beach	MemorialCare Health System	Long Beach	California
Mills Health Center campus of Mills–Peninsula Health Services	Sutter Health	San Mateo	California
Mills–Peninsula Health Services	Sutter Health	Burlingame	California
Mills–Peninsula Health Services Senior Focus	Sutter Health	Burlingame	California

Member	System Relationship	City	State
Mills-Peninsula Medical Center	Sutter Health	Burlingame	California
Mills-Peninsula Medical Center campus of Mills-Peninsula Health Services	Sutter Health	Burlingame	California
Mission Heritage Medical Group	St. Joseph Health	Mission Viejo	California
Mission Hospital	St. Joseph Health	Mission Viejo	California
MLK Community Healthcare		Los Angeles	California
Modoc Medical Center		Alturas	California
Montclair Hospital Medical Center	Prime Healthcare Services	Montclair	California
Monterey Park Hospital	AHMC Healthcare Inc.	Monterey Park	California
Napa CSS	Crestwood Behavioral Health	Napa	California
Napa MRT	Crestwood Behavioral Health	Napa	California
Natividad Medical Center		Salinas	California
NorthBay Health		Fairfield	California
NorthBay Health – Vaca Valley Hospital	NorthBay Healthcare Corporation	Vacaville	California
NorthBay Health Medical Center	NorthBay Healthcare Corporation	Fairfield	California
NorthBay Healthcare Corporation	NorthBay Healthcare Corporation	Fairfield	California
NorthBay Medical Center	NorthBay Healthcare Corporation	Fairfield	California
NorthBay VacaValley Hospital	NorthBay Healthcare Corporation	Vacaville	California
Northern Inyo Hospital		Bishop	California
Northgate Regional Medical Center	CommonSpirit Health	Seattle	Washington
Northridge Hospital Medical Center	CommonSpirit Health	Northridge	California
Novato Community Hospital	Sutter Health	Novato	California
Oak Valley Hospital District		Oakdale	California
Oakes Community Hospital	CommonSpirit Health	Oakes	North Dakota
Ojai Valley Community Hospital	Community Memorial Health System	Ojai	California
Olive View – UCLA Medical Center	Los Angeles County Department of Health Services	Sylmar	California
Oracle		Kansas City	Missouri
Orange Coast Medical Center	MemorialCare Health System	Fountain Valley	California
Orange County Global Medical Center	KPC Healthcare, Inc.	Santa Ana	California
Orchard Hospital		Gridley	California
Oroville Hospital		Oroville	California
Orthopaedic Medical Group – Chino	Emanate Health	Chino	California
Orthopaedic Medical Group – Glendora	Emanate Health	Glendora	California
Orthopaedic Medical Group – West Covina	Emanate Health	West Covina	California
Ose Adams Medical Pavilion	Sutter Health	Sacramento	California
Our Lady of Fatima Hospital	Prospect Medical Holdings	North Providence	Rhode Island
Pacific Central Coast Health Centers	CommonSpirit Health	San Francisco	California
Pacific Diagnostic Laboratories	Cottage Health System	Santa Barbara	California
Palmdale Regional Medical Center	Universal Health Services, Inc.	Palmdale	California
Palo Alto Medical Foundation	Sutter Health	Palo Alto	California
Palomar Health		Escondido	California
Palomar Medical Center Downtown Escondido	Palomar Health	Escondido	California
Palomar Medical Center Escondido	Palomar Health	Escondido	California
Palomar Medical Center Poway	Palomar Health	Poway	California
Paradise Valley Hospital	Prime Healthcare Services	National City	California
Paradise Valley Hospital – Bayview Behavioral Health Campus	Prime Healthcare Services	Chula Vista	California
Parkview Community Hospital Medical Center	AHMC Healthcare Inc.	Riverside	California
Pathways	Crestwood Behavioral Health	Eureka	California
Petaluma Valley Hospital	Providence Southern California	Petaluma	California
PIH Health Downey Hospital	PIH Health	Downey	California
PIH Health Good Samaritan Hospital	PIH Health	Los Angeles	California
PIH Health Hospital – Downey	PIH Health	Downey	California
PIH Health Hospital – Whittier	PIH Health	Whittier	California
PIH Health Whittier Hospital	PIH Health	Whittier	California
Pioneers Memorial Healthcare District		Brawley	California
Pipeline Health	Pipeline Health	El Segundo	California
Plumas District Hospital		Quincy	California
Pomona Valley Hospital Medical Center		Pomona	California
Ponderosa Healing House	Crestwood Behavioral Health	Redwood	California
Prebys Cardiovascular Institute	Scripps Health	La Jolla	California
Providence Cedars-Sinai Tarzana Medical Center	Providence Southern California	Tarzana	California
Providence Health & Services – Southern California	Providence Southern California	Torrance	California
Providence Holy Cross Medical Center	Providence Southern California	Mission Hills	California
Providence Little Company of Mary Medical Center – San Pedro	Providence Southern California	San Pedro	California
Providence Little Company of Mary Medical Center – Torrance	Providence Southern California	Torrance	California
Providence Little Company Of Mary Subacute Care Center	Providence Southern California	San Pedro	California
Providence Little Company Of Mary Transitional Care Center (DP/SNF)	Providence Southern California	Torrance	California
Providence Mission Hospital	Providence Southern California	Mission Viejo	California

Member	System Relationship	City	State
Providence Mission Hospital – Laguna Beach	Providence Southern California	Laguna Beach	California
Providence Queen of the Valley Medical Center	Providence Southern California	Napa	California
Providence Redwood Memorial Hospital	Providence Southern California	Fortuna	California
Providence Saint Joseph Medical Center	Providence Southern California	Burbank	California
Providence Saint John's Health Center	Providence Southern California	Santa Monica	California
Providence Santa Rosa Memorial Hospital	Providence Southern California	Santa Rosa	California
Providence Santa Rosa Memorial Hospital – Sotoyome	St. Joseph Health	Santa Rosa	California
Providence Southern California	Providence Southern California	Irvine	California
Providence St. Joseph Hospital – Eureka	St. Joseph Health	Eureka	California
Providence St. Joseph Hospital – Orange	Providence Southern California	Orange	California
Providence St. Joseph Hospital Eureka	Providence Southern California	Eureka	California
Providence St. Joseph Hospital Orange	Providence Southern California	Orange	California
Providence St. Jude Medical Center	Providence Southern California	Fullerton	California
Providence St. Mary Medical Center	Providence Southern California	Apple Valley	California
Rady Children's Hospital – San Diego	Rady Children's Health	San Diego	California
Rancho Los Amigos National Rehabilitation Center	Los Angeles County Department of Health Services	Downey	California
Redlands Community Hospital		Redlands	California
Regional Medical Center – Santa Clara Valley Healthcare		San Jose	California
Regional Medical Center of San Jose		San Jose	California
Riverside University Health System – Medical Center		Moreno Valley	California
Roger Williams Medical Center	Prospect Medical Holdings	Providence	Rhode Island
Ronald Reagan UCLA Medical Center	University of California	Los Angeles	California
Saddleback Medical Center	MemorialCare Health System	Laguna Hills	California
Saddleback Memorial Medical Center – Laguna Hills	MemorialCare Health System	Laguna Hills	California
Saint Agnes Medical Center	Trinity Health	Fresno	California
Saint Francis Medical Center	CommonSpirit Health	Breckenridge	Minnesota
Saint Francis Memorial Hospital	CommonSpirit Health	San Francisco	California
Saint Gabriel's Hospital	CommonSpirit Health	Little Falls	Minnesota
Saint Joseph Area Health Services	CommonSpirit Health	Park Rapids	Minnesota
Saint Joseph Brea	CommonSpirit Health	Brea	Kentucky
Saint Joseph East	CommonSpirit Health	Lexington	Kentucky
Saint Joseph Hospital	CommonSpirit Health	Lexington	Kentucky
Saint Joseph London	CommonSpirit Health	London	Kentucky
Saint Joseph Mt. Sterling	CommonSpirit Health	Mount Sterling	Kentucky
Saint Joseph's Hospital & Health Center	CommonSpirit Health	Dickinson	North Dakota
Saint Louise Regional Hospital	Verity Health System	Gilroy	California
Salinas Valley Health		Salinas	California
San Antonio Regional Hospital		Upland	California
San Bernardino Mountains Community Hospital District		Lake Arrowhead	California
San Dimas Community Hospital	Prime Healthcare Services	San Dimas	California
San Fernando Health Center	Los Angeles County Department of Health Services	San Fernando	California
San Francisco Healing Center	Crestwood Behavioral Health	San Francisco	California
San Gabriel Valley Medical Center	AHMC Healthcare Inc.	San Gabriel	California
San Geronio Memorial Hospital		Banning	California
San Leandro Hospital	Alameda Health System	San Leandro	California
San Luis Obispo PHF	Crestwood Behavioral Health	San Luis Obispo	California
San Mateo Medical Center		San Mateo	California
Sansum Clinic	Sutter Health	Santa Barbara	California
Santa Barbara Cottage Hospital	Cottage Health System	Santa Barbara	California
Santa Barbara Crisis Residential	Crestwood Behavioral Health	Santa Barbara	California
Santa Barbara CSS	Crestwood Behavioral Health	Goleta	California
Santa Barbara Mobile Crisis Team	Crestwood Behavioral Health	Lompoc	California
Santa Clara Valley Medical Center		San Jose	California
Santa Paula Hospital		Santa Paula	California
Santa Ynez Valley Cottage Hospital	Cottage Health System	Solvang	California
Scripps Green Hospital	Scripps Health	La Jolla	California
Scripps Health		San Diego	California
Scripps Memorial Hospital East County	Scripps Health	El Cajon	California
Scripps Memorial Hospital Encinitas	Scripps Health	Encinitas	California
Scripps Memorial Hospital La Jolla	Scripps Health	La Jolla	California
Scripps Mercy Hospital	Scripps Health	San Diego	California
Scripps Mercy Hospital Chula Vista	Scripps Health	Chula Vista	California
Scripps Mercy Hospital Chula Vista campus of Scripps Mercy Hospital	Scripps Health	Chula Vista	California
Select Specialty Hospital – San Diego	Select Medical	San Diego	California
Sequoia Hospital	CommonSpirit Health	Redwood City	California
Sharp Chula Vista Medical Center	Sharp HealthCare	Chula Vista	California
Sharp Coronado Hospital	Sharp HealthCare	Coronado	California

Member	System Relationship	City	State
Sharp Grossmont Hospital	Sharp HealthCare	La Mesa	California
Sharp HealthCare		San Diego	California
Sharp Mary Birch Hospital for Women & Newborns campus of Sharp Memorial Hospital	Sharp HealthCare	San Diego	California
Sharp McDonald Center campus of Sharp Mesa Vista Hospital	Sharp HealthCare	San Diego	California
Sharp Memorial Hospital	Sharp HealthCare	San Diego	California
Sharp Mesa Vista Hospital	Sharp HealthCare	San Diego	California
Sharp Rees – Stealy Medical Group	Sharp Healthcare	San Diego	California
Shasta Regional Medical Center	Prime Healthcare Services	Redding	California
Sherman Oaks Hospital	Prime Healthcare Services	Sherman Oaks	California
Shriners Children's – Northern California	Shriners Children's	Sacramento	California
Shriners Hospitals for Children Northern California	Shriners Children's	Sacramento	California
Sierra Nevada Memorial Hospital	CommonSpirit Health	Grass Valley	California
Sierra View Medical Center		Porterville	California
Sonoma County Healing Center	Crestwood Behavioral Health	Santa Rosa	California
Sonoma Valley Hospital		Sonoma	California
South Coast Global Medical Center	KPC Healthcare, Inc.	Santa Ana	California
South Valley Health Center	Los Angeles County Department of Health Services	Palmdale	California
Southern California Hospital at Culver City	Alta Hospitals System, LLC	Culver city	California
Southern California Hospital at Hollywood	Alta Hospitals System, LLC	Hollywood	California
Southern California Hospital at Van Nuys	Alta Hospitals System, LLC	Van Nuys	California
Southwest Healthcare Inland Valley Hospital	Universal Health Services, Inc.	Wildomar	California
Southwest Healthcare Rancho Springs Hospital	Universal Health Services, Inc.	Murrieta	California
Southwest Healthcare Temecula Valley Hospital	Universal Health Services, Inc.	Temecula	California
Springfield Hospital	Prospect Medical Holdings	Springfield	Pennsylvania
St. Anthony Hospital – Gig Harbor	CommonSpirit Health	Gig Harbor	Washington
St. Anthony Hospital – Pendleton	CommonSpirit Health	Pendleton	Oregon
St. Bernardine Medical Center	CommonSpirit Health	San Bernardino	California
St. Clare Hospital	CommonSpirit Health	Lakewood	Washington
St. Elizabeth Community Hospital	CommonSpirit Health	Red Bluff	California
St. Elizabeth Hospital	CommonSpirit Health	Enumclaw	Washington
St. Francis Hospital	CommonSpirit Health	Federal Way	Washington
St. Francis Medical Center	Prime Healthcare Services	Lynwood	California
St. John's Pleasant Valley Hospital	CommonSpirit Health	Camarillo	California
St. John's Regional Medical Center	CommonSpirit Health	Oxnard	California
St. John's Hospital Camarillo	CommonSpirit Health	Camarillo	California
St. John's Regional Medical Center	CommonSpirit Health	Oxnard	California
St. Joseph Assisted Living	CommonSpirit Health	Bryan	Texas
St. Joseph Health	St. Joseph Health	Irvine	California
St. Joseph Health Center – College Station	CommonSpirit Health	College Station	Texas
St. Joseph Heritage Medical Group	St. Joseph Health	Irvine	California
St. Joseph Home Care Network	St. Joseph Health	Sonoma	California
St. Joseph Home Health Network	St. Joseph Health	Irvine	California
St. Joseph Hospital Acute Rehabilitation Unit	Providence Southern California	Eureka	California
St. Joseph Manor – Bryan	CommonSpirit Health	Bryan	Texas
St. Joseph Medical Center	CommonSpirit Health	Tacoma	Washington
St. Joseph Regional Health Center – Bryan	CommonSpirit Health	Bryan	Texas
St. Joseph's Behavioral Health Center	CommonSpirit Health	Stockton	California
St. Joseph's Hospital and Medical Center	CommonSpirit Health	Phoenix	Arizona
St. Joseph's Medical Center	CommonSpirit Health	Stockton	California
St. Joseph's Behavioral Health Center	CommonSpirit Health	Stockton	California
St. Joseph's Medical Center	CommonSpirit Health	Stockton	California
St. Louise Regional Hospital		Gilroy	California
St. Luke's Hospital at the Vintage	CommonSpirit Health	Houston	Texas
St. Luke's Lakeside Hospital – Woodlands	CommonSpirit Health	The Woodlands	Texas
St. Luke's Patients Medical Center – Pasadena	CommonSpirit Health	Pasadena	Texas
St. Luke's Sugar Land	CommonSpirit Health	Sugar Land	Texas
St. Luke's Woodlands Hospital	CommonSpirit Health	The Woodlands	Texas
St. Mary High Desert Medical Group	St. Joseph Health	Victorville	California
St. Mary Medical Center	St. Joseph Health	Apple Valley	California
St. Mary Medical Center Long Beach	CommonSpirit Health	Long Beach	California
St. Mary's Medical Center	CommonSpirit Health	San Francisco	California
St. Rose Dominican Hospitals – Rose de Lima	CommonSpirit Health	Henderson	Nevada
St. Rose Dominican Hospitals – San Martin	CommonSpirit Health	Las Vegas	Nevada
St. Rose Dominican Hospitals – Siena	CommonSpirit Health	Henderson	Nevada
St. Vincent – Hot Springs	CommonSpirit Health	Hot Springs	Arkansas
Stanford Health Care	Stanford Health Care	Palo Alto	California
Stanford Health Care Tri-Valley – Livermore	Stanford Health Care	Livermore	California

Member	System Relationship	City	State
Stanford Health Care Tri-Valley – Pleasanton	Stanford Health Care	Pleasanton	California
Stanford Health Care Tri-Valley – Livermore	ValleyCare Health System	Livermore	California
Stewart & Lynda Resnick Neuropsychiatric Hospital at UCLA	University of California	Los Angeles	California
Stewart and Lynda Resnick Neuropsychiatric Hospital at UCLA	University of California	Los Angeles	California
Sulpizio Cardiovascular Center	University of California	La Jolla	California
Surprise Valley Health Care District		Cedarville	California
Sutter Amador Hospital	Sutter Health	Jackson	California
Sutter Auburn Faith Hospital	Sutter Health	Auburn	California
Sutter Care at Home	Sutter Health	Emeryville	California
Sutter Center for Psychiatry	Sutter Health	Sacramento	California
Sutter Coast Hospital	Sutter Health	Crescent City	California
Sutter Davis Hospital	Sutter Health	Davis	California
Sutter Delta Medical Center	Sutter Health	Antioch	California
Sutter East Bay Medical Foundation	Sutter Health	Lafayette	California
Sutter Gould Medical Foundation	Sutter Health	Modesto	California
Sutter Health		Sacramento	California
Sutter Lakeside Hospital	Sutter Health	Lakeport	California
Sutter Maternity & Surgery Center of Santa Cruz	Sutter Health	Santa Cruz	California
Sutter Maternity and Surgery Center of Santa Cruz	Sutter Health	Santa Cruz	California
Sutter Medical Center – Sacramento	Sutter Health	Sacramento	California
Sutter Medical Center – Sacramento Sutter Center for Psychiatry	Sutter Health	Sacramento	California
Sutter Medical Foundation	Sutter Health	Sacramento	California
Sutter Pacific Heart Centers	Sutter Health	San Francisco	California
Sutter Physician Services	Sutter Health	Sacramento	California
Sutter Roseville Medical Center	Sutter Health	Roseville	California
Sutter Santa Rosa Regional Hospital	Sutter Health	Santa Rosa	California
Sutter Santa Rosa Regional Hospital – Warrack Campus	Sutter Health	Santa Rosa	California
Sutter Solano Cancer Center campus of Sutter Solano Medical Center	Sutter Health	Vallejo	California
Sutter Solano Medical Center	Sutter Health	Vallejo	California
Sutter Surgery Center Division	Sutter Health	Sacramento	California
Sutter Surgical Hospital	Sutter Health	Yuba City	California
Sutter Tracy Community Hospital	Sutter Health	Tracy	California
Tahoe Forest Hospital District		Truckee	California
Taylor Hospital	Prospect Medical Holdings	Ridley Park	Pennsylvania
The Pathway	Crestwood Behavioral Health	Pleasant Hill	California
The Surgery Center of Alta Bates Summit Medical Center	Sutter Health	Oakland	California
Torrance Memorial Medical Center	Cedars-Sinai Health System	Torrance	California
Tri-City Healthcare District		Oceanside	California
Trinity Health System dba Trinity Hospital Holding Co	CommonSpirit Health	Steubenville	Ohio
Trinity Hospital		Weaverville	California
Trinity Hospital Twin City	CommonSpirit Health	Dennison	Ohio
UC Davis Medical Center	University of California	Sacramento	California
UC Irvine Health, Orange	University of California	Orange	California
UC San Diego Health – Ambulatory	University of California	San Diego	California
UC San Diego Health – East Campus	University of California	San Diego	California
UC San Diego Health – Hillcrest Medical Center	University of California	San Diego	California
UC San Diego Health – Jacobs Medical Center	University of California	La Jolla	California
UC San Diego Thornton Hospital	University of California	La Jolla	California
UCI Medical Center	University of California	Orange	California
UCLA Medical Center, Santa Monica	University of California	Santa Monica	California
UCLA, Ronald Reagan UCLA Medical Center, Los Angeles	University of California	Los Angeles	California
UCSD Health – Hillcrest Medical Center, San Diego	University of California	San Diego	California
UCSD Health– Jacobs Medical Center, La Jolla	University of California	La Jolla	California
UCSD Health, San Diego	University of California	San Diego	California
UCSF Benioff Children's Hospital Oakland	University of California	Oakland	California
UCSF Children's Hospital, San Francisco	University of California	San Francisco	California
UCSF Health Saint Francis Hospital	University of California	San Francisco	California
UCSF Health St. Mary's Hospital	University of California	San Francisco	California
UCSF Medical Center	University of California	San Francisco	California
UCSF Medical Center at Mission Bay, San Francisco	University of California	San Francisco	California
UCSF Medical Center at Mount Zion	University of California	San Francisco	California
University of California, Oakland	University of California	Oakland	California
USC Arcadia Hospital	Keck Medicine of USC	Arcadia	California
UCSF Children's Hospital, San Francisco	University of California	San Francisco	California
UCSF Health Saint Francis Hospital	University of California	San Francisco	California
UCSF Health St. Mary's Hospital	University of California	San Francisco	California
UCSF Medical Center	University of California	San Francisco	California

Member	System Relationship	City	State
UCSF Medical Center at Mission Bay, San Francisco	University of California	San Francisco	California
UCSF Medical Center at Mount Zion	University of California	San Francisco	California
University of California, Oakland	University of California	Oakland	California
USC Arcadia Hospital	Keck Medicine of USC	Arcadia	California
Valley Children's Healthcare		Madera	California
Valley Presbyterian Hospital		Van Nuys	California
Vaughn School Based Health Center	Los Angeles County Department of Health Services	San Fernando	California
Ventura County Health Care Agency	Ventura County Health Care Agency	Ventura	California
Ventura County Medical Center		Ventura	California
Verity Health System	Verity Health System	Redwood City	California
Vibra Hospital of Sacramento	Vibra Healthcare	Folsom	California
Vibra Hospital of San Diego	Vibra Healthcare	San Diego	California
Victor Valley Global Medical Center	KPC Healthcare, Inc.	Victorville	California
Virginia Mason Medical Center	CommonSpirit Health	Seattle	Washington
Washington Health		Fremont	California
Waterbury Hospital	Prospect Medical Holdings	Waterbury	Connecticut
Watsonville Community Hospital		Watsonville	California
West Anaheim Medical Center	Prime Healthcare Services	Anaheim	California
Whittier Hospital Medical Center	AHMC Healthcare Inc.	Whittier	California
Wilmington Health Center	Los Angeles County Department of Health Services	Wilmington	California
Woodland Healthcare	CommonSpirit Health	Woodland	California
Yavapai Regional Medical Center East	CommonSpirit Health	Prescott Valley	Arizona
Yavapai Regional Medical Center West	CommonSpirit Health	Prescott	Arizona
Zuckerberg San Francisco General Hospital and Trauma Center	San Francisco Department of Public Health	San Francisco	California



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1215 K Street, Suite 1915, Sacramento, CA 95814
(916) 552-2600